Terms Completed

ORDER SUMMARY – Case Number: C-18-2488

Name(s):	Credit Union Mortgage Association, Inc. d/b/a CUMA, Inc.					
Order Number:	C-18-2488-18-CO01					
Effective Date :	July 10, 2018					
License Number: Or NMLS Identifier [U/L]	NMLS #296727					
License Effect:	N/A					
Not Apply Until:	N/A					
Not Eligible Until:	N/A					
Prohibition/Ban Until:	N/A					
Investigation Costs	\$ 207.03		Paid ⊠ Y □ N	Date 7/9/2018		
Fine	\$ 5,000.00	Due	Paid ⊠Y □ N	Date 7/9/2018		
Assessment(s)	\$0	Due	Paid N N	Date		
Restitution	\$0	Due	Paid N N	Date		
Financial Literacy and Education	\$0	Due	Paid N N	Date		
Cost of Prosecution	\$0	Due	Paid N	Date		
	No. of Victims:					
Comments:						

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by:

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No. C-18-2488-18-CO01

CONSENT ORDER

CREDIT UNION MORTGAGE ASSOCIATION, INC. D/B/A CUMA, INC., NMLS #296727,

Respondent.

COMES NOW the Director of the Department of Financial Institutions (Director), through her designee Charles E. Clark, Division Director, Division of Consumer Services, and Credit Union Mortgage Association, Inc. d/b/a CUMA, Inc. (Respondent), and finding that the issues raised in the above-captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to Revised Code of Washington (RCW) 31.04, the Consumer Loan Act (Act), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

FINDINGS OF FACT

- 1.1 On or about April 27, 2018, Respondent submitted an application with the Department of Financial Institutions of the State of Washington (Department) to engage in the business of a consumer loan company under the Act. Respondent had not previously been licensed to conduct any business under the Act.
- 1.2 In furtherance of their license application, Respondent stated that on or around December 31, 1998, Respondent began servicing Washington State residential mortgage loans. In the twelve months preceding the date of the application, Respondent has serviced at least seventeen such loans.

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CONCLUSIONS OF LAW

2.1 Based on the above Findings of Fact, Respondent violated RCW 31.04.035 by engaging in the business of a consumer loan company in the state of Washington without first obtaining and maintaining a license in accordance with the Act or meeting an exclusion from the Act under RCW 31.04.025.

AGREEMENT AND ORDER

The Department and Respondent have agreed upon a basis for resolution of the Findings of Fact and Conclusions of Law identified in this Consent Order. Pursuant to RCW 31.04.093(7) and RCW 34.05.060, Respondent and the Department agree to entry of this Consent Order and further agree that the matters alleged herein may be economically and efficiently settled by the entry of this Consent Order.

Based upon the foregoing:

- **A. Jurisdiction.** It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- **B.** Waiver of Hearing. It is AGREED that Respondent hereby waives any right it has to a hearing and any and all administrative and judicial review of the issues raised in this matter or the resolution reached herein.
- C. No Admission of Liability. The parties intend this Consent Order to fully resolve the matters alleged herein and agree that Respondent neither admits nor denies any wrongdoing by its entry.
- D. Consumer Loan License Required. Subject to Paragraph H of this Consent Order, it is AGREED that Respondent understands that in order to service any Washington State residential mortgage loan accounts, Respondent must obtain a consumer loan license in accordance with the Act or qualify for an exemption from licensing as delineated in the Act. It is further AGREED that

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Respondent provided the Department with assurance that Respondent would not accept any new Washington State residential mortgage loan service accounts until such time as Respondent obtains a license in accordance with the Act.

- **E. Fine.** It is AGREED that Respondent shall pay a fine to the Department in the amount of \$5,000.00 upon entry of this Consent Order.
- **F. Investigation Fee.** It is AGREED that Respondent shall pay an investigation fee to the Department in the amount of \$207.03 upon entry of this Consent Order. The Fine and Investigation Fee shall be paid together in one cashier's check in the amount of \$5,207.03 made payable to the "Washington State Treasurer" upon entry of this Consent Order.
- **G. Records Retention.** It is AGREED that Respondent, its officers, employees, and agents shall maintain records in compliance with the Act and provide the Director with the location of the books, records and other information relating to Respondent's consumer loan business conducted prior to licensure, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.
- H. Application for Consumer Loan License. It is AGREED that the entry of this Consent Order will not preclude Respondent from obtaining a consumer loan license pursuant to Respondent's pending consumer loan license application with the Department. It is further AGREED that upon payment to the Department of the sum required under paragraphs E and F of this Consent Order, SO LONG AS all requirements under chapter 31.04 RCW and 208-620 WAC are satisfactorily met and the application is complete as determined by the Department, the Department will process Respondent's pending consumer loan license application in due course. Respondent will be timely notified of any additional licensing requirements. Respondent agrees to timely respond to any such requests.
- I. Non-Compliance with Order. It is AGREED that Respondent understands that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the

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1	Director. In the event of such legal action, Respondent may be responsible to reimburse the Directo						
2	for the cost incurred in pursuing such action, including but not limited to, attorney fees.						
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	J. Voluntarily Entered. It is AGREED that Respondent has voluntarily entered into this						
4	Consent Order, which is effective when signed by the Director's designee.						
5	K. Completely Read, Understood, and Agreed. It is AGREED that Respondent has read this						
6	Consent Order in its entirety and fully understands and agrees to all of the same.						
7	L. Authority to Execute Order. It is AGREED that the undersigned authorized representative						
8	has represented and warranted that he has the full power and right to execute this Consent Order on						
9	behalf of Respondent.						
10	RESPONDENT: Credit Union Mortgage Association, Inc.						
11	d/b/a CUMA, Inc.						
12	By:						
	_/s/						
13	Scott Toler Date						
14	President/CEO						
15	DO NOT WRITE BELOW THIS LINE						
16	THIS ORDER ENTERED THIS 10 th DAY OF July, 2018.						
	THIS ORDER ENTERED THIS TO DAT OF July, 2018.						
17	/s/						
18	CHARLES E. CLARK						
19	Director						
19	Division of Consumer Services Department of Financial Institutions						
20							
21	Presented by: Approved by:						
22	/s/						
	KRISTINA M. SHENEFELT STEVEN C. SHERMAN						
23	Financial Legal Examiner Enforcement Chief						
24	CONSENT ORDER 4 DEPARTMENT OF FINANCIAL INSTITUTION C-18-2488-18-C001 Division of Consumer Service CREDIT UNION MORTGAGE ASSOCIATION, INC. 150 Israel Rd 300						
	D/B/A CUMA, INC. PO Box 4120						

PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703