ORDER SUMMARY – Case Number: C-17-2132

Name(s):	Robert Bacon d/b/a Bacon Law Firm			
Order Number:	C-17-2132-18-	-FO01		
Effective Date:	10/18/2018			
License Number: Or NMLS Identifier [U/L]	U/L			
License Effect:	N/A			
Not Apply Until:	10/18//2023			
Not Eligible Until:	10/18/2023			
Prohibition/Ban Until:	10/18/2023			
Investigation Costs	\$5,366.40	Due 11/17/18	Paid	Date
Fine	\$51,000.00	Due 11/17/18	Paid Y N	Date
Assessment(s)	\$	Due	Paid	Date
Refunds	\$42,650.00	Due 11/17/18	Paid Y N	Date
Financial Literacy and Education	\$	Due	Paid	Date
Cost of Prosecution	\$	Due	Paid	Date
	No. of Victims:	17		

Comments:

1 2	STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES			
3	IN THE MATTER OF DETERMINING Whether there has been a violation of the	No.: C-17-2132-18-FO01		
4	Mortgage Broker Practices Act of Washington by:			
5	INTEGRITY PARTNERS LLC; TERRY	FINAL ORDER RE:		
6	WALDEN, Principal of Integrity Partners LLC; JESSICA WALDEN, Member of Integrity	ROBERT G. BACON d/b/a BACON LAW FIRM		
7	Partners LLC; EMERY LAW LLC d/b/a Emery Law; MELANIE ANNE EMERY, Member of			
8	Emery Law LLC and Sole Proprietor of Emery Law; BRUNTY LAW FIRM, INC. d/b/a Brunty Law Firm; MARK A. BRUNTY, Officer of			
9	Brunty Law Firm, Inc. and Sole Proprietor d/b/a			
10	Brunty Law Firm; and ROBERT G. BACON, Sole Proprietor d/b/a Bacon Law Firm,			
11	Respondents.			
12	I. <u>DIRECTOR'S CONSIDERATION</u>			
13	A. <u>Default</u> . This matter has come before the Director of the Department of Financial			
14 15	Institutions of the State of Washington (Director), through his designee, Consumer Services Division			
16	Director Charles E. Clark (Director's designee), pursuant to RCW 34.05.440(1). On July 26, 2018,			
17	the Director, through the Director's designee, issued a Statement of Charges and Notice of Intention			
18	to Enter an Order to Cease and Desist, Prohibit from Industry, Order Refunds, Impose Fine, Collect			
19	Investigation Fee, and Recover Costs and Expense	s (Statement of Charges) against Robert G. Bacon		
20	d/b/a Bacon Law Firm (Respondent Bacon). A cop	by of the Statement of Charges is attached and		
20	incorporated into this order by this reference. The	Statement of Charges was accompanied by a cover		
22	letter dated July 27, 2018, a Notice of Opportunity	to Defend and Opportunity for Hearing, and a		
22	blank Application for Adjudicative Hearing for Re	spondent Bacon (collectively, accompanying		
	documents).			
24	FINAL ORDER 1	DEPARTMENT OF FINANCIAL INSTITUTIONS		

No. C-17-2132-18-FO01 INTEGRITY PARTNERS LLC, *et al.*

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On July 3, 2018, the Department received a letter from Respondent Bacon stating that Respondent Bacon's address is 1019 Highway 17 South, Suite 123, North Myrtle Beach, SC 29582 (Highway 17 Address). On July 11, 2018, the Department also confirmed that the Highway 17 Address is the address on file for Respondent Bacon with the South Carolina Bar. On July 27, 2018, the Department served Respondent Bacon with the Statement of Charges and accompanying documents by First-Class mail and Federal Express overnight delivery at the Highway 17 Address. On July 30, 2018, the documents sent by Federal Express overnight delivery were delivered. The documents sent by First-Class mail were not returned to the Department by the United States Postal Service.

Respondent Bacon did not request an adjudicative hearing within twenty calendar days after the Department served the Notice of Opportunity to Defend and Opportunity for Hearing, as provided for in WAC 208-08-050(2).

B. <u>Record Presented</u>. The record presented to the Director's designee for his review and for entry of a final decision included the following: Statement of Charges, cover letter dated July 27, 2018, Notice of Opportunity to Defend and Opportunity for Hearing, and blank Application for Adjudicative Hearing for Respondent, with documentation for service.

C. <u>Factual Findings and Grounds for Order</u>. Pursuant to RCW 34.05.440(1), the Director's designee hereby adopts the Statement of Charges, which is attached hereto.

II. <u>FINAL ORDER</u>

Based upon the foregoing, and the Director's designee having considered the record and being otherwise fully advised, NOW, THEREFORE:

- IT IS HEREBY ORDERED, That:
 - 1. Respondent Robert G. Bacon cease and desist from engaging in the business of a mortgage broker or loan originator.

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2	2. Respondent Robert G. Bacon is prohibited from participation, in any matter, in the conduct of the affairs of any mortgage broker subject to licensure by the Director for a period of five years.
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4	3. Respondent Robert G. Bacon pay refunds to the consumers identified in Appendix C to the Statement of Charges in the amount set forth therein, which shall be paid jointly and severally with Integrity Partners LLC, Terry Walden, and Jessica
5	Walden if Integrity Partners LLC, Terry Walden, or Jessica Walden are ordered to pay such a fine to the consumers identified in Appendix C, and to each
6	Washington State consumer with whom Respondent Bacon entered into a contract for residential mortgage loan modification services related to real property in
7	Washington State equal to the amount collected from those consumers for those services.
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9	4. Respondent Robert G. Bacon pay a fine of \$51,000.00, which shall be paid jointly and severally with Integrity Partners LLC, Terry Walden, and Jessica Walden if Integrity Partners LLC, Terry Walden, or Jessica Walden are ordered to pay such a
10	fine.
11	5. Respondent Robert G. Bacon pay an investigation fee of \$5,366.40, jointly and severally with any other Respondent or Respondents against whom an order to pay
12	an investigation fee is entered.
13	6. Respondent Robert G. Bacon, his employees, and his agents maintain records in compliance with chapter 19.146 RCW, the Mortgage Broker Practices Act (Act)
14 15	and provide the Director with the location of the books, records and other information relating to Respondent Robert G. Bacon's business, and the name, address and telephone number of the individual responsible for maintenance of
16	such records in compliance with the Act.
16 17	B. <u>Reconsideration</u> . Pursuant to RCW 34.05.470, Respondent Bacon has the right to file
17	a Petition for Reconsideration stating the specific grounds upon which relief is requested. The
10	Petition must be filed in the Office of the Director of the Department of Financial Institutions by
20	courier at 150 Israel Road SW, Tumwater, Washington 98501, or by U.S. Mail at P.O. Box 41200,
21	Olympia, Washington 98504-1200, within ten (10) days of service of the Final Order upon
22	Respondent Bacon. The Petition for Reconsideration shall not stay the effectiveness of this order nor
23	is a Petition for Reconsideration a prerequisite for seeking judicial review in this matter.
24	FINAL ORDER 3 DEPARTMENT OF FINANCIAL INSTITUTIONS No. C.17.2132-18-FO01 Division of Consumer Services

A timely Petition for Reconsideration is deemed denied if, within twenty (20) days from the date the petition is filed, the agency does not (a) dispose of the petition or (b) serve the parties with a 3 written notice specifying the date by which it will act on a petition.

С. Stay of Order. The Director's designee has determined not to consider a Petition to 4 5 Stay the effectiveness of this order. Any such requests should be made in connection with a Petition 6 for Judicial Review made under chapter 34.05 RCW and RCW 34.05.550.

D. Judicial Review. Respondent Bacon has the right to petition the superior court for judicial review of this agency action under the provisions of chapter 34.05 RCW. For the 8 9 requirements for filing a Petition for Judicial Review, see RCW 34.05.510 and sections following.

E. Non-compliance with Order. If Respondent Bacon does not comply with the terms of this order, including payment of any amounts owed within 30 days of receipt of this order, the Department may seek its enforcement by the Office of the Attorney General to include the collection 13 of the refunds, fines, and investigation fees imposed herein. The Department also may assign the 14 amounts owed to a collection agency for collection.

F. Service. For purposes of filing a Petition for Reconsideration or a Petition for Judicial Review, service is effective upon deposit of this order in the U.S. mail, declaration of service attached hereto.

DATED this 18TH day of October, 2018.

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS

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CHARLES E. CLARK Director **Division of Consumer Services**

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1 2	STATE OF WASH DEPARTMENT OF FINANC DIVISION OF CONSUM	TIAL INSTITUTIONS
3	IN THE MATTER OF DETERMINING Whether there has been a violation of the	No. C-17-2132-18-SC01
4	Mortgage Broker Practices Act of Washington by:	STATEMENT OF CHARGES and
5	INTEGRITY PARTNERS LLC; TERRY WALDEN, Principal of Integrity Partners LLC;	NOTICE OF INTENT TO ENTER AN ORDER TO CEASE AND DESIST BUSINESS, PROHIBIT FROM
6	JESSICA WALDEN, Member of Integrity Partners	INDUSTRY, ORDER REFUNDS,
7	LLC; EMERY LAW LLC d/b/a Emery Law; MELANIE ANNE EMERY, Member of Emery	IMPOSE FINE, COLLECT INVESTIGATION FEE, and RECOVER
8	Law LLC and Sole Proprietor of Emery Law; BRUNTY LAW FIRM, INC. d/b/a Brunty Law	COSTS AND EXPENSES
9	Firm; MARK A. BRUNTY, Officer of Brunty Law Firm, Inc. and Sole Proprietor d/b/a Brunty Law Firm; and ROBERT G. BACON, Sole Proprietor	
10	d/b/a Bacon Law Firm,	
11	Respondents.	
12	INTRODUCT	ΓΙΟΝ
	Pursuant to RCW 19.146.220 and RCW 19.14	46.223, the Director of the Department of
13 14	Financial Institutions of the State of Washington (Dir	rector) is responsible for the administration
14	of chapter 19.146 RCW, the Mortgage Broker Practic	ces Act (Act). After having conducted an
16	investigation pursuant to RCW 19.146.235, and base	d upon the facts available as of the date of
17	this Statement of Charges, the Director, through her of	designee, Division of Consumer Services
18	Director Charles E. Clark, institutes this proceeding a	and finds as follows:
19	I. FACTUAL ALLI	EGATIONS
	1.1 Respondents.	
20	A. Respondent Integrity Partners LLC (H	Respondent Integrity) has never been
21	licensed by the Department of Financial Institutions	of the State of Washington (Department) to
22	conduct business as a mortgage broker.	8 (F), co
23	conduct ousmess as a mortgage bloker.	
24	STATEMENT OF CHARGES 1 No. C-17-2132-18-SC01	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services

INTEGRITY PARTNERS LLC, et al.

1 **B.** Respondent Terry Walden was a principal officer of Respondent Integrity. 2 Respondent Terry Walden has never been licensed by the Department to conduct business as a 3 mortgage broker or loan originator.

C. Respondent Jessica Walden was a member of Respondent Integrity. Respondent Jessica Walden has never been licensed by the Department to conduct business as a mortgage broker or loan originator.

D. Respondent Emery Law LLC (Respondent Emery Law) has never been licensed by the Department to conduct business as a mortgage broker.

9 E. Respondent Melanie Anne Emery (Respondent Emery) is a member of Respondent Emery Law. Alternatively, Respondent Emery is a sole proprietor doing business 10 as Emery Law. Respondent Emery has never been licensed by the Department to conduct 12 business as a mortgage broker or loan originator.

13 F. Respondent Brunty Law Firm, Inc. d/b/a Brunty Law Firm (Respondent 14 **Brunty Law**) has never been licensed by the Department to conduct business as a mortgage 15 broker.

G. Respondent Mark A. Brunty (Respondent Brunty) was an officer of Respondent Brunty Law. Alternatively, Respondent Brunty was a sole proprietor doing business as Brunty Law Firm. Respondent Brunty has never been licensed by the Department to conduct business as a mortgage broker or loan originator.

20 H. Respondent Robert G. Bacon (Respondent Bacon) is a sole proprietor doing business as Bacon Law Firm. Respondent Bacon has never been licensed by the Department to conduct business as a mortgage broker or loan originator.

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DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

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1.2 **Unlicensed Activity.**

2 Respondents Integrity, Terry Walden, and Jessica Walden. Between A. 3 approximately May 4, 2012, and September 9, 2016, Respondents Integrity, Terry Walden, and Jessica Walden provided or offered to provide residential mortgage loan modification services to 4 Washington State consumers while Respondents Integrity, Terry Walden, and Jessica Walden 5 6 were not licensed by the Department to provide those services and while holding themselves out 7 as conducting business as Respondents Emery Law, Brunty Law, and Bacon. Lists of 8 Washington State consumers with whom Respondents Integrity, Terry Walden, and Jessica 9 Walden conducted business as a mortgage broker or loan originator, and the amount paid by each 10 consumer, is appended hereto in Appendices A through C and incorporated herein by reference. 11 Between at least August 8, 2012, and June 10, 2013, Respondents Integrity, Terry Walden, and 12 Jessica Walden also held out Respondent Integrity as able to offer residential mortgage loan modification services to Washington consumers by advertising on Respondent Integrity's page at 13 14 www.facebook.com that Respondent Integrity provided such services.

B. Respondents Emery Law and Emery. Between approximately November 1, 2013, and September 9, 2016, Respondents Emery Law and Emery provided or offered to provide residential mortgage loan modification services to Washington State consumers while Respondents Emery Law and Emery were not licensed by the Department to provide those services. A list of Washington State consumers with whom Respondents Emery Law and Emery conducted business as a mortgage broker or loan originator, and the amount paid by each consumer, is appended hereto as Appendix A and incorporated herein by reference.

C. Respondents Brunty Law and Brunty. Between approximately May 4, 2012, and January 14, 2013, Respondents Brunty Law and Brunty provided or offered to provide

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(360) 902-8703

residential mortgage loan modification services to Washington State consumers while
 Respondents Brunty Law and Brunty were not licensed by the Department to provide those
 services. A list of Washington State consumers with whom Respondents Brunty Law and
 Brunty conducted business as a mortgage broker or loan originator, and the amount paid by
 each consumer, is appended hereto as Appendix B and incorporated herein by reference.

D. Respondent Bacon. Between approximately December 10, 2012, and July 2, 2015,
Respondent Bacon provided or offered to provide residential mortgage loan modification
services to Washington State consumers while Respondent Bacon was not licensed by the
Department to provide those services. A list of Washington State consumers with whom
Respondent Bacon conducted business as a mortgage broker or loan originator, and the amount
paid by each consumer, is appended hereto as Appendix C and incorporated herein by reference.

12 **1.3** Misrepresentations and Omissions. Respondents represented that they were lawfully
13 able to provide the residential mortgage loan modification services or omitted disclosing that
14 they were not lawfully able to provide those services.

1.4 On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

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II. GROUNDS FOR ENTRY OF ORDER

2.1 Mortgage Broker Defined. Pursuant to RCW 19.146.010(14), "Mortgage broker"
means any person who for direct or indirect compensation or gain, or in the expectation of direct
or indirect compensation or gain (a) assists a person in obtaining or applying to obtain a
residential mortgage loan or performs residential mortgage loan modification services or (b)
holds himself or herself out as being able to assist a person in obtaining or applying to obtain a
residential mortgage loan or provide residential mortgage loan modification services.

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Loan Originator Defined. Pursuant to RCW 19.146.010(11)(b), "Loan originator"
 means a natural person who for direct or indirect compensation or gain or in the expectation of
 direct or indirect compensation or gain performs residential mortgage loan modification
 services or holds himself or herself out as being able to perform residential mortgage loan
 modification services.

6 2.3 Prohibited Acts. Based on the Factual Allegations set forth in Section I above,
7 Respondents are in apparent violation of RCW 19.146.0201(2) and (3) for engaging in an unfair
8 or deceptive practice toward any person and obtaining property by fraud or misrepresentation.

9 2.4 Requirement to Obtain and Maintain Mortgage Broker License. Based on the
10 Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW
11 19.146.200(1) for engaging in the business of a mortgage broker for Washington residents or
12 property without first obtaining a license to do so.

13 2.5 Requirement to Obtain and Maintain Loan Originator License. Based on the Factual
14 Allegations set forth in Section I above, Respondents are in apparent violation of RCW
15 19.146.200(1) for engaging in the business of a loan originator without first obtaining and
16 maintaining a license.

2.6 Prohibition against Taking Advance Fees. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 19.146.0201(11) and 12 C.F.R
 § 1015.5 for taking advance fees for loan modification services.

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III. AUTHORITY TO IMPOSE SANCTIONS

3.1 Authority to Issue an Order to Cease and Desist. Pursuant to RCW 19.146.220(3),
the Director may issue orders directing any person subject to the Act to cease and desist from
conducting business.

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STATEMENT OF CHARGES No. C-17-2132-18-SC01 INTEGRITY PARTNERS LLC, *et al.* DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703 Authority to Prohibit from Industry. Pursuant to RCW 19.146.220(4), the Director
 may issue orders prohibiting from participation in the conduct of the affairs of a licensed
 mortgage broker any person subject to licensing under the Act for any violation of the Act.

4 **3.3** Authority to Order Refunds. Pursuant to RCW 19.146.220(2), the Director may order
5 refunds against any person subject to the Act for any violation of the Act.

Authority to Impose Fine. Pursuant to RCW 19.146.220(2), the Director may impose
fines against any person subject to the Act for any violation of the Act.

3.5 Authority to Collect Investigation Fee. Pursuant to RCW 19.146.228(2) and WAC

9 208-660-550(4)(a), the Department will charge \$48 per hour for an examiner's time devoted to

10 an investigation of any person subject to the Act.

3.6 Authority to Recover Costs and Expenses. Pursuant to RCW 19.146.221(2), the

12 Director may recover the state's costs and expenses for prosecuting violations of the Act.

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IV. NOTICE OF INTENT TO ENTER ORDER

Respondents' violations of the provisions of chapter 19.146 RCW and chapter 208-660

15 WAC, as set forth above constitute a basis for the entry of an Order under RCW 19.146.220,

16 RCW 19.146.221, and RCW 19.146.223. Therefore, it is the Director's intent to ORDER that:

- **4.1** Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Emery Law LLC; Melanie Anne Emery; Brunty Law Firm, Inc.; Mark A. Brunty; and Robert G. Bacon cease and desist engaging in the business of a mortgage broker or loan originator.
 - **4.2** Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Emery Law LLC; Melanie Anne Emery; Brunty Law Firm, Inc.; Mark A. Brunty; and Robert G. Bacon be prohibited from participation, in any manner, in the conduct of the affairs of any mortgage broker subject to licensure by the Director for a period of five years.

4.3 Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Emery Law; and Melanie Anne Emery jointly and severally pay refunds to the consumers identified Appendix A in the amount set forth therein, and that

STATEMENT OF CHARGES No. C-17-2132-18-SC01 INTEGRITY PARTNERS LLC, et al.

1		Respondents jointly and severally pay refunds to each consumer with whom
2		Respondents Emery Law or Melanie Anne Emery entered into a contract for residential mortgage loan modification services related to real property or
3		consumers located in the Washington State equal to the amount collected from each consumer for those services in an amount to be determined at hearing.
4	4.4	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Brunty Law
5		Firm, Inc.; and Mark A. Brunty jointly and severally pay refunds to the consumers identified Appendix B in the amount set forth therein, and that
6		Respondents jointly and severally pay refunds to each consumer with whom Respondents Brunty Law Firm, Inc. or Mark A. Brunty entered into a contract
7		for residential mortgage loan modification services related to real property or consumers located in the Washington State equal to the amount collected from
		each consumer for those services in an amount to be determined at hearing.
8	4.5	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; and Robert G. Bacon jointly and severally pay refunds to the consumers identified Appendix
9		C in the amount set forth therein, and that Respondents jointly and severally pay
10		refunds to each consumer with whom Respondent Robert G. Bacon entered into a contract for residential mortgage loan modification services related to real
11		property or consumers located in the Washington State equal to the amount collected from each consumer for those services in an amount to be determined
12		at hearing.
13	4.6	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Emery Law; and Melanie Anne Emery jointly and severally pay a fine, which as of the
14		date of this Statement of Charges totals \$87,000.00.
15	4.7	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Brunty Law Firm, Inc.; and Mark A. Brunty jointly and severally pay a fine, which as of the
16		date of this Statement of Charges totals \$27,000.00.
17	4.8	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; and Robert G. Bacon a fine, which as of the date of this Statement of Charges totals
18		\$51,000.00.
19	4.9	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Emery Law LLC; Melanie Anne Emery; Brunty Law Firm, Inc.; Mark A. Brunty; and Robert
20		G. Bacon jointly and severally pay an investigation fee, which as of the date of this Statement of Charges totals \$5,366.40.
21	4.10	Respondents Integrity Partners LLC; Terry Walden; Jessica Walden; Emery Law
22		LLC; Melanie Anne Emery; Brunty Law Firm, Inc.; Mark A. Brunty; and Robert G. Bacon maintain records in compliance with the Act and provide the
23		Department with the location of the books, records and other information relating to Respondents' provision of residential mortgage loan modification services in
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	STATEMENT OF No. C-17-2132-18- INTEGRITY PAR	SC01 Division of Consumer Services

1 2 3 4 5	4.11	responsible for maintenar Respondents Integrity Par LLC; Melanie Anne Eme G. Bacon pay the Departr the Act in an amount to b	nce of such rtners LLC ery; Brunty ment's cost be determine	and telephone number of the individual records in compliance with the Act. Terry Walden; Jessica Walden; Emery Law Law Firm, Inc.; Mark A. Brunty; and Robert s and expenses for prosecuting violations of ed at hearing or by Declaration with f default by any Respondents.
		V. AUTHO	RITY AN	D PROCEDURE
6	This S	statement of Charges is ento	ered pursua	nt to the provisions of RCW 19.146.220,
7	RCW 19.146.	.221, RCW 19.146.223, and	d RCW 19.	146.230, and is subject to the provisions of
8	chapter 34.05	RCW (The Administrative	e Procedure	Act). Respondents may make a written
9	request for a l	hearing as set forth in the N	JOTICE OF	F OPPORTUNITY FOR ADJUDICATIVE
10 11	HEARING A	ND TO DEFEND accomp	anying this	Statement of Charges.
12	Dated this 26 ^t	th day of July, 2018.		
13		5 57		
14				<u>/s/</u> CHARLES E. CLARK
15				Director, Division of Consumer Services Department of Financial Institutions
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17	Presented by:			
18	/s/			
19	AMANDA J. Financial Leg		_	
20				
21	Approved by:	:		
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23	STEVEN C. S Enforcement		-	
24	STATEMENT OF No. C-17-2132-18 INTEGRITY PAR		8	DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

Consumer	Amount Doid
Consumer	Amount Paid
D.A.	\$3,500
C.A	\$3,020
J.B.	\$2,995
C.B. and R.B.	\$2,995
P.B.	\$2,995
D.B.	\$3,995
L.C.	\$1,500
M.C.	\$2,995
M.E.	\$2,995
M.G.	\$2,995
E.H.	\$3,000 ¹
S.H.	\$3,000
D.H.	\$2,995
R.J.	\$2,995
A.K.	\$2,995
K.K and S.K.	\$2,995
J.L.	\$2,995
M.L.	\$2,996
S.L and T.L.	\$2,995
D.M.	\$2,995
E.O.	\$2,995
A.P. and J.P.	\$1,750
L.R.	\$3,000
J.S.	\$3,000
J.S.	\$3,495
P.S.	\$2,995
L.S.	\$2,995
P.T.	\$2,915
D.W.	\$3,495
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Appendix A

¹ Consumer E.H. received a \$200 refund.

Appendix B

Consumer	Amount Paid
R.A.	\$1,455
L.D and C.D.	\$2,900
S.K. and A.K.	\$3,400
D.R.	\$1,000
M.R.	\$1,450
P.T.	\$1,450
P.T. and D.T.	\$2,495
A.U.	\$2,900
L.Y.	\$2,900

Consumer	Amount Paid
R.A.	\$1,455
J.B. and R.B.	\$2,900
H.G. and C.R.	\$2,495
S.H. and S.H.	\$2,900
K.H.	\$1,450
S.K and A.K.	\$3,400
M.M. and R.G.M.	\$2,900
J.P and H.P.	\$2,900
B.P.	\$2,900
E.R.	\$2,900
J.R.	\$3,400
R.R. and L.R.	\$2,900
L.S and G.S.	\$2,900
Р.Т.	\$1,450
P.T. and D.T.	\$2,495
A.U.	\$2,900
R.W. and H.D.	\$2,900

Appendix C