ORDER SUMMARY – Case Number: C-16-1936-17-CO03

Name(s):	CitiMortgage, Inc.			
Order Number:	C-16-1936-17-CO03			
Effective Date :	December 19, 2017			
License Number: Or NMLS Identifier [U/L]	NMLS # 413108			
License Effect:	none			
Not Apply Until:	n/a			
Not Eligible Until:	n/a			
Prohibition/Ban Until:	n/a			
Investigation Costs	\$0	Due	Paid N N	Date
Fine	\$0	Due	Paid N	Date
Assessment(s)	\$0	Due	Paid N	Date
Restitution	\$0	Due	Paid Y N	Date
Judgment	\$0	Due	Paid	Date
Satisfaction of Judgment Filed?		☐ Y ☐ N	T	
	No. of Victims:			
Comments: Comply with AGO Con	nsent Decree			

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by:

No.: C-16-1936-17-CO03

CONSENT ORDER

CitiMortgage, Inc., NMLS #413108,

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Respondent.

COMES NOW the Acting Director of the Department of Financial Institutions (Director), through her designee Charles E. Clark, Division Director, Division of Consumer Services, and

CitiMortgage, Inc. (Respondent), and finding that the issues raised in the above-captioned matter may

be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order

is entered pursuant to Revised Code of Washington (RCW) 31.04, the Consumer Loan Act (Act), and

RCW 34.05.060 of the Administrative Procedure Act, based on the following:

FINDINGS OF FACT

- 1.1 On or about September 27, 2011, Respondent obtained a license from the Department of Financial Institutions of the State of Washington (Department) to conduct the business of a Consumer Loan Company and continues to be licensed to date.
- **1.2** On or about August 16, 2012, the Washington Supreme Court held that Mortgage Electronic Registrations Systems, Inc. (MERS) was not the "beneficiary" to a Deed of Trust in Washington as defined by RCW 61.24.005(2) if it did not hold the corresponding promissory note. *Bain v*.
- Metropolitan Mortgage Group, Inc., 175 Wn.2d 83, 110 (2012). The Bain court further held that

22 "characterizing MERS as the beneficiary has the capacity to deceive...." *Id.* at 117.

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1	1.3 Between August 16, 2012, and the date of this Consent Order, Respondent filed certain	
2	assignment of deed of trust or appointment of successor trustee documents in several Washington	
3	county land records offices which characterized MERS as the beneficiary without identifying	
4	MERS's role as "nominee" and when MERS did not hold the corresponding promissory note.	
5	CONCLUSIONS OF LAW	
6	2.1 Based on the above Findings of Fact, the Department has concluded that Respondent violated	
7	RCW 31.04.027(2) and (13) by directly or indirectly engaging in conduct with "the capacity to	
8	deceive," Bain, 175 Wn.2d at 117, contrary to applicable state law relating to activities governed by	
9	the Act.	
10	AGREEMENT AND ORDER	
11	The Department and Respondent have agreed upon a basis for resolution of the Findings of	
12	Fact and Conclusions of Law identified in this Consent Order. Pursuant to RCW 31.04.093(7) and	
13	RCW 34.05.060, Respondent and the Department agree to entry of this Consent Order and further	
14	agree that the matters alleged herein may be economically and efficiently settled by the entry of this	
15	Consent Order.	
16	Based upon the foregoing:	
17	A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the	
18	activities discussed herein.	
19	B. Waiver of Hearing. It is AGREED that Respondent hereby waives any right it has to a hearing	
20	and any and all administrative and judicial review of the Findings of Fact, Conclusions of Law, and	
21	resolution reached in this Consent Order.	
22	C. No Admission of Liability. The parties intend this Consent Order to fully resolve the matter	
23	alleged herein and agree that Respondent does not admit any liability or wrongdoing by its entry.	

1	The Department and Respondent agree this Consent Order does not constitute evidence or an		
2	admission regarding the existence or non-existence of any issue, fact, or violation of any law allege		
3	by the State of Washington.		
4	D. Compliance with Consent Decree. It is AGREED that Respondent will comply with all		
5	provisions of the Consent Decree entered into with the Attorney General of Washington under King		
6	County cause 17-2-32248-2, which are incorporated herein by reference.		
7	E. Compliance with the Act. It is AGREED that Respondent shall develop, to the extent not		
8	already in existence, a methodology for tracking Washington deed of trust documents such that a		
9	report of activity may be expeditiously prepared upon request by the Department. The sufficiency of		
10	any such methodology shall be determined by the Department's Consumer Services Division,		
11	Examinations Unit.		
12	F. Non-Compliance with Order. It is AGREED that Respondent understands that failure to		
13	abide by the terms and conditions of this Consent Order may result in further legal action by the		
14	Director. In the event of such legal action, Respondent may be responsible to reimburse the Director		
	for the cost incurred in pursuing such action, including but not limited to, attorney fees.		
15	G. Voluntarily Entered. It is AGREED that Respondent has voluntarily entered into this		
16	Consent Order, which is effective when signed by the Director's designee.		
17	H. Completely Read, Understood, and Agreed. It is AGREED that Respondent's		
18	representatives have read this Consent Order in its entirety and fully understand and agree to all of		
19	the same.		
20	I. Authority to Execute Order. It is AGREED that the undersigned authorized representative		
21	has represented and warranted that he has the full power and right to execute this Consent Order on		
22	behalf of Respondent.		
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24	CONSENT ORDER 3 DEPARTMENT OF FINANCIAL INSTITUTIONS		

1	J. Counterparts. This Consent Order may be executed by the Respondent in any number of		
2	counterparts, including by facsimile or e-mail of a .pdf or similar file, each of which shall be deemed		
3	to be an original, but all of which, taken together, shall constitute one and the same Consent Order.		
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5	RESPONDENT: CitiMortgage, Inc.		
6	By:		
7			
8	Name: Victoria Kiehl Title: General Counsel		
9	Approved for Entry:		
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11	<u>/s/</u> Brian T. Moran, WSBA # 17794		
12	Orrick, Herrington & Sutcliffe, LLP 701 Fifth Avenue, Suite 5600		
13	Seattle, WA 98104		
14	and		
15			
16	Lucia Nale		
17	Thomas V. Panoff		
18	Mayer Brown LLP 71 South Wacker Drive		
19	Chicago, IL 60606 Attorneys for Respondent		
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24	CONSENT ORDER C-16-1936-17-CO03 CitiMortgage, Inc. DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW		

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	1	DO NOT WRITE BELOW THIS LINE	
2	THIS ORDER ENTERED THIS 19th DAY OF December, 2017.		
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5		/s/CHARLES E. CLARK Director	
6		Division of Consumer Services Department of Financial Institutions	
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8	Presented by:		
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10	STEVEN C. SHERMAN	-	
11	Enforcement Chief		
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