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### STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS

IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by:

ComUnity Lending Incorporated,

Respondent.

NO. C-09-111-09-FO01

FINAL ORDER (Default)

## I. DIRECTOR'S CONSIDERATION

A. Default. This matter has come before the Director of the Department of Financial Institutions of the State of Washington (Director), through his designee, Consumer Services Division Director Deborah Bortner, pursuant to RCW 34.05.440(1). On May 19, 2009, the Director, through Consumer Services Division Director Deborah Bortner, entered a Statement of Charges and Notice of Intention to Enter an Order to Revoke License, Prohibit from Industry, Impose Fine, Order Restitution, Collect Annual Assessment, Collect Late Penalties, Collect Examination Fees, and Collect Investigation Fees (Statement of Charges). A copy of the Statement of Charges is attached and incorporated into this order by this reference. The Statement of Charges was accompanied by a cover letter dated May 21, 2009, a Notice of Opportunity to Defend and Opportunity for Hearing, and a blank Application for Adjudicative Hearing for ComUnity Lending Incorporated (herein ComUnity). The Department served the Statement of Charges, cover letter dated May 21, 2009, Notice of Opportunity to Defend and Opportunity for Hearing, and blank Application for Adjudicative Hearing for ComUnity on Respondent and on Respondent's attorney, Barry Milgrom, on May 21, 2009, by First-Class mail and Federal Express overnight delivery. The documents sent by First-Class

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mail were not returned by the postal service as undeliverable. On May 21, 2009, the documents sent via Federal Express overnight delivery were delivered.

Respondent ComUnity did not request an adjudicative hearing within twenty calendar days after the Department served it with the Notice of Opportunity to Defend and Opportunity for Hearing, as provided for in WAC 208-08-050(2).

- B. <u>Record Presented</u>. The record presented to the Director's designee for her review and for entry of a final decision included the Statement of Charges, cover letter dated May 21, 2009, Notice of Opportunity to Defend and Opportunity for Hearing, and blank Application for Adjudicative Hearing for ComUnity Lending Incorporated, with documentation of service.
- C. <u>Factual Findings and Grounds For Order</u>. Pursuant to RCW 34.05.440(1), the Director's designee hereby adopts the Statement of Charges, which is attached hereto.

# II. FINAL ORDER

Based upon the foregoing, and the Director's designee having considered the record and being otherwise fully advised, NOW, THEREFORE:

# A. IT IS HEREBY ORDERED, That:

- 1. Respondent ComUnity Lending Incorporated's license to conduct the business of a Consumer Lender is revoked;
- 2. Respondent ComUnity Lending Incorporated is banned from participation in the conduct of the affairs of any consumer lender subject to licensure by the Director, in any manner, for a period of 5 years;
- 3. Respondent ComUnity Lending Incorporated pay a fine of \$73,000;
- 4. Respondent ComUnity Lending Incorporated pay \$111,604.73 in restitution to persons injured by Respondent ComUnity Lending Incorporated's violations of the Act;

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- 5. Respondent ComUnity Lending Incorporated provide to the Director completed Consolidated Annual Reports and Annual Assessment Worksheets for the year ended December 31, 2007;
- 6. Respondent ComUnity Lending Incorporated pay the delinquent Annual Assessments due for the year ended December 31, 2007, as calculated in accordance with the instructions for the Annual Assessment Worksheets for the same year;
- 7. Respondent ComUnity Lending Incorporated pay a late penalty of \$36,500;
- 8. Respondent ComUnity Lending Incorporated pay an examination fee of \$19,122.75 (plus accruing interest);
- 9. Respondent ComUnity Lending Incorporated pay an investigation fee of \$1,587.23; and
- 10. Respondent ComUnity Lending Incorporated maintain records in compliance with the Act and provide the Director with the location of the books, records and other information relating to Respondent ComUnity's consumer loan company business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.
- B. Reconsideration. Pursuant to RCW 34.05.470, Respondent has the right to file a Petition for Reconsideration stating the specific grounds upon which relief is requested. The Petition must be filed in the Office of the Director of the Department of Financial Institutions by courier at 150 Israel Road SW, Tumwater, Washington 98501, or by U.S. Mail at P.O. Box 41200, Olympia, Washington 98504-1200, within ten (10) days of service of the Final Order upon Respondent. The Petition for Reconsideration shall not stay the effectiveness of this order nor is a Petition for Reconsideration a prerequisite for seeking judicial review in this matter.

A timely Petition for Reconsideration is deemed denied if, within twenty (20) days from the date the petition is filed, the agency does not (a) dispose of the petition or (b) serve the parties with a written notice specifying the date by which it will act on a petition.

- C. <u>Stay of Order</u>. The Director's designee has determined not to consider a Petition to Stay the effectiveness of this order. Any such requests should be made in connection with a Petition for Judicial Review made under chapter 34.05 RCW and RCW 34.05.550.
- D. <u>Judicial Review</u>. Respondent has the right to petition the superior court for judicial review of this agency action under the provisions of chapter 34.05 RCW. For the requirements for filing a Petition for Judicial Review, see RCW 34.05.510 and sections following.
- E. <u>Non-compliance with Order</u>. If you do not comply with the terms of this order, the Department may seek its enforcement by the Office of Attorney General to include the collection of the fines, fees and restitution imposed herein.
- F. <u>Service</u>. For purposes of filing a Petition for Reconsideration or a Petition for Judicial Review, service is effective upon deposit of this order in the U.S. mail, declaration of service attached hereto.

DATED this 2 day of June, 2009.

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS

DÉBORAH BORTNER

DIRECTOR

**DIVISION OF CONSUMER SERVICES** 

# STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS CONSUMER SERVICES DIVISION

IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by:

ComUnity Lending Incorporated,

Respondent.

NO. C-09-111-09-SC01

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO REVOKE LICENSE, PROHIBIT FROM INDUSTRY, IMPOSE FINE, ORDER RESTITUTION COLLECT ANNUAL ASSESSMENT, COLLECT LATE PENALTIES, COLLECT EXAMINATION FEES, AND COLLECT INVESTIGATION FEES

#### INTRODUCTION

Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 31.04 RCW, the Consumer Loan Act (Act). After having conducted an investigation pursuant to RCW 31.04.145, and based upon the facts available as of the date of this Statement of Charges, the Director, through his designee, Division of Consumer Services Director Deborah Bortner, institutes this proceeding and finds as follows:

#### I. FACTUAL ALLEGATIONS

- 1.1 Respondent ComUnity Lending Incorporated (Respondent ComUnity) was licensed by the

  Department of Financial Institutions of the State of Washington (Department) to conduct business as a Consumer

  Loan Company on July 31, 1996, and has continued to be licensed to date.
- 1.2 Licensed Location: Respondent ComUnity is licensed to conduct the business of a Consumer Lender at610 Jarvis Dr. Suite 200 Morgan Hill, California 95037.
- 1.3 Surety Bond. The Hartford Fire Insurance Company notified the Department on October 5, 2007, that Respondent ComUnity's surety bond would be cancelled effective December 12, 2007. To date, Respondent ComUnity has not provided a reinstatement of the cancelled surety bond, or a replacement surety bond or approved alternative.

STATEMENT OF CHARGES C-09-111-09-SC01 COMUNITY LENDING INCORPORATED DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
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PO Box 41200
Olympia, WA 98504-1200
(360) 902-8795

150 Israel Rd SW

Olympia, WA 98504-1200

PO Box 41200

(360) 902-8795

C-09-111-09-SC01

COMUNITY LENDING INCORPORATED

A. Loan Origination Fees on Junior Liens. Respondent ComUnity charged the following borrowers loan fees on junior loans that exceeded the limit, or were not allowed, pursuant to the Act.

Name	Loan #	Fee Not Authorized Under the Act	Amount Charged and to be Refunded
M.Z.	1000108667	Underwriting Fee	\$ 250.00
S.K.	1000094810	Underwriting Fee	460.00
S.A.	1000098282	Document Preparation Fee	460.00
S.A.	1000098282	Lender Processing Fee	300.00
S.H.	1000117824	Underwriting Fee	350.00
J.A.	1000096167	Document Preparation Fee	460.00
P.B.	1000106576	Underwriting Fee	150.00
		Wire Transfer Fee	37.00
E.B.	1000090121	Underwriting Fee	250.00
S.K.	1000094810	Discount Fee	2,306.25

Name	Loan #	Loan Origination Fee and Discount Fee	Max Fees Allowed (4% of Loan)	Refund Due
D.B.	1000081611	\$3,393.84	\$2,003.12	\$1,390.72

Total \$6, 413.97

B Undisclosed Fees. Respondent ComUnity did not disclose or charged higher fees on the HUD1 settlement statement than were disclosed on the most recent Good Faith Estimate (GFE) to the following borrowers:

Name	Loan Number	Type of Fee	Most Recent GFE Fee	Final HUD-1Fee	Refund
T.A.	1000076123	Origination Fee	\$ 5,880.00	\$ 6,300.00	\$420.00
T.A.	1000076123	Preparation Document Fee	Not Disclosed	150.00	150.00
L.S.	1007063	Broker Fee	7,875.00	10,402.50	2,527.50

Total \$3,097.50

C. Broker Fees. Respondent ComUnity charged, or allowed a third-party broker to charge, discount fees to the following borrowers when it brokered the loans and was not the lender on the loans.

Borrower	Loan Number	Broker Discount Fee	Refund
J.A.	1006747	\$ 2,500.00	\$ 2,500.00
A.M.	1010207	5,750.00	5,750.00
C.C.	1009140	15,900.00	15,900.00

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C.L.

P.B.

D.B.	
** Third-party brokered	loane

1006938

1000103423\*\*

1000078301\*\*

1434.00	1,434.00
719.62	719.62
405.00	405.00

Total \$26,708.62

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**D. Disclosures.** Respondent ComUnity failed to provide timely disclosures of the GFE and Truth in Lending Statement (TIL) to within the 3 days allowed under the Act to the following borrowers.

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Name	Loan Number	Issues Noted
T.E.	1000131733	GFE and TIL disclosures were not provided within the 3 days allowed
T.E.	1000131738	GFE and TIL disclosures were not provided within the 3 days allowed
S.J.	1009966	GFE disclosure was not provided within the 3 days allowed

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E. Failing to Disclose the Yield Spread Premium on the GFE. Respondent ComUnity did not disclose, on brokered loans, the Yield Spread Premium (YSP) to the following borrowers.

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Name	Loan Number	YSP not Disclosed	Refund
J.A.	1006747	\$ 2,560.00	\$ 2,560.00
D.F.	1005938	1,440.00	1,440.00
B.C.	1008154	2,500.00	2,500.00
A.M.	1010207	9,343.75	9,343.75
C.C.	1009140	7,400.00	7,400.00
J.C.	10007269	2,041.00	2,041.00
K.D.	1005468	1,600.00	1,600.00
K.E.	1008749	2,707.50	2,707.50
J.E.	1007782	700.00	700.00
E.G.	1008786	750.00	750.00
M.R.	1006112	1,030.00	1,030.00
D.M.	1006671	11,084.80	11,084.80
V.N.	1005675	5,384.84	5,384.84
M.P.	1005030	2,674.00	2,674.00
M.P.	1005717	2,300.00	2,300.00
L.S.	1007063	1,733.00	1,733.00
D.S.	1007439	2,608.00	2608.00
S.S.	1004663	889.00	889.00
L.T.	1009153	13,424.00	13,424.00
L.W.	1008963	3,214.75	3,214.75

Total \$75,384.64

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STATEMENT OF CHARGES C-09-111-09-SC01 COMUNITY LENDING INCORPORATED

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F. Loan Servicing Disclosures. Respondent ComUnity did not provide the following borrowers with loan servicing disclosure statements within 3 days of receiving a loan application.

Name	Loan Number
M.Z.	1000108664
T.E.	1000131733
M.B.	1000083165
J.M.	1010134
V.N.	1005675

G. Initial Variable Rate Mortgage Disclosures. Respondent community did not provide proof to the Department, during the examination, that the following borrowers were provided an initial variable rate mortgage disclosure within 3 days of receipt of a loan application.

Name	Loan	Issue Noted
	Number	
D.Y.	1000083871	Disclosure was not provided within the 3 days allowed
M.Z.	1000108664	Disclosure was not provided within the 3 days allowed
Q.C.	1000081330	Disclosure was not provided within the 3 days allowed
J.A.	1005747	Disclosure was not provided within the 3 days allowed
B.C.	1008154	Disclosure was not provided within the 3 days allowed
C.C.	1009140	Disclosure was not provided within the 3 days allowed
J.C.	10007269	Disclosure was not provided within the 3 days allowed
K.E.	1008749	Disclosure was not provided within the 3 days allowed
M.R.	1006112	Disclosure was not provided within the 3 days allowed
J.M.	1010134	Disclosure was not provided within the 3 days allowed
T.V.	1010009	Disclosure was not provided within the 3 days allowed
E.B.	1000090115	Disclosure was not dated; compliance could not be confirmed

H. Initial Home Equity Line of Credit Disclosures. Respondent ComUnity did not provide initial Home Equity Line of Credit (HELOC) disclosures to the following borrowers.

Name	Loan number
C.G.	1004616
E.G.	1008786
J.K.	1010304

- I. Unlicensed Mortgage Brokers. Respondent ComUnity originated 2 loans through a loan originator who was not properly licensed with the Department when the mortgage applications were accepted by Respondent ComUnity.
- J. Unlicensed Escrow Agents. Respondent ComUnity used an unlicensed settlement service provider to process funds from escrow on at least one loan.
- 1.9 Examination Fee: As a result of the examination conducted in paragraph 1.8, an invoice for the expenses related to the examination was mailed to Respondent ComUnity on or around September 4, 2007. To date, Respondent ComUnity has not paid the Department \$19,122.75, for the cost of the examination, plus accrued interest. The Department has filed a claim against Respondent ComUnity's bond, but the claim has yet to be satisfied.
- 1.10 Issuance of Demand. After completion of the examination outlined in paragraph 1.8, the Department sent Respondent ComUnity a copy of the Report of Examination with a letter requesting a response to the examination findings be provided to the Department by October 4, 2007. On October 3, 2007, the Department received a letter from Respondent ComUnity requesting a 90-day extension to provide a response to the examination findings. The Department responded by letter on October 9, 2007, and agreed to an extension to October 18, 2007. To date, Respondent ComUnity has not provided the Department with a response to the examination findings as required by the Department.
- 1.11 Failing to Report Significant Developments to the Department. Respondent ComUnity did not notify the Department within 20 days of ceasing operations in the State of Washington. Respondent ComUnity did not notify the Department it had filed for Chapter 11 bankruptcy within 10 days of doing so. Respondent ComUnity filed for bankruptcy on January 4, 2008, but didn't notify the Department until January 18, 2008. Respondent ComUnity did not notify the Department its Chapter 11 bankruptcy was converted to a Chapter 7 bankruptcy within 10 days of the conversion and Respondent ComUnity has not delivered the annual report and worksheet for the year 2007 within 60 days of filing the Chapter 7 bankruptcy.

**1.12 On-Going Investigation:** The Department's investigation into the alleged violations of the Act by Respondent continues to date.

#### II. GROUNDS FOR ENTRY OF ORDER

- **2.1 Requirement to Maintain Surety Bond:** Based on the Factual Allegations set forth in Section I above, Respondent is in apparent violation of RCW 31.04.045(3) and WAC 208-620-320 for failing to file and maintain a surety bond or approved alternative with the Director.
- **Respondent is apparent violation of WAC 208-620-475 for failing to notify the Department it had ceased doing** business in the State of Washington and for not filing the Consumer Loan Closure Form.
- 2.3 Requirement to File Annual Report: Based on the Factual Allegations set forth in Section I above, Respondent is in apparent violation of RCW 31.04.155 and WAC 208-620-220(1) for failing to provide an annual report to the Director, under oath and in the form prescribed by the Director, on or before the first day of March, concerning the business and operations of each licensed place of business conducted during the preceding calendar year.
- 2.4 Requirement to Calculate and Pay Annual Assessment: Based on the Factual Allegations set forth in Section I above, Respondent is in apparent violation of RCW 31.04.085, WAC 208-620-190(3) and WAC 208-620-220(1) for failing to provide to the Director a completed annual assessment calculation worksheet and failing to pay to the Director an annual assessment fee on or before the first day of March, relating to the previous calendar year.
- **Disclosures.** Based upon the Factual Allegations set forth in Section I above, Respondent is in apparent violation of RCW 31.04.027(6), RCW 31.04.102 (2), (3), and WAC 208-620-510 for failure to provide GFE and TIL disclosures within three business days of receiving a loan application, for failure to disclose APR and prepayment penalties, and for failing to properly disclose YSP fees.
- 2.6 Fees. Based upon the Factual Allegations set forth in Section I above, Respondent is in apparent violation of RCW 31.04.105(2) for charging origination fees exceeding four percent of the first twenty thousand

STATEMENT OF CHARGES

COMUNITY LENDING INCORPORATED

C-09-111-09-SC01

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3.2 Au	thority to Prohibit from the Industry: Pursuant to RCW 31.04.093(6)(d) and (e), the Director mag
issue an ord	der removing from office or prohibiting from participation in the affairs of any licensee, or both, any
officer, pri	ncipal, employee, or loan originator, or any person subject to the Act, for failure to comply with any
order or sul	bpoena issued under the Act, or for a violation of RCW 31.04.027.

- 3.3 Authority to Impose Fine: Pursuant to RCW 31.04.093(4)(a), the Director may impose fines of up to one hundred dollars per day upon the licensee for any violation of the Act.
- **3.4** Authority to Issue Orders to Pay Restitution. Pursuant to RCW 31.04.093(5)(c), the Director may issue an order directing a licensee, its employee, or any other person, subject to the Act to make restitution to a borrower or other person who is damaged as a result of a violation of the Act.
- 3.5 Authority to Collect Annual Assessment. Pursuant to RCW 31.04.085, WAC 208-620-430(1) and WAC 208-620-440, a licensee shall pay to the director an annual assessment
- 3.1 Authority to Impose Late Penalties: Pursuant to RCW 31.04.155 and WAC 208-620-220(2), a licensee that fails to file a report required to be filed by the Act within the time required is subject to a penalty of fifty dollars per day for each day's delay.
- 3.2 Authority to Charge Examination and Investigation Fees: Pursuant to RCW 31.04.145(3) and WAC 208-620-590, every licensee examined or investigated by the Director or the Director's designee shall pay for the cost of the examination or investigation, calculated at the rate of \$69.01 per staff hour devoted to the examination or investigation, and shall pay travel costs if the licensee maintains its records outside the state.
- 3.3 Authority to Issue Orders Directing Action: Pursuant to RCW 31.04.093(5)(b), the Director may issue an order directing a licensee to take such affirmative action as is necessary to comply with the Act.

#### IV. NOTICE OF INTENTION TO ENTER ORDER

Respondent's violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC, as set forth in the above Factual Allegations and Grounds for Entry of Order, constitute a basis for the entry of an Order under RCW 31.04.093, RCW 31.04.165 and RCW 31.04.205. Therefore, it is the Director's intention to ORDER that:

1	4.1	Respondent ComUnity Lending Incorporated's license to conduct the business of a Consumer Loan Company be revoked;
2	4.2	Respondent ComUnity Lending Incorporated be prohibited from participation in the conduct of the affairs of any licensed consumer loan company, in any manner, for a period of five (5) years;
4	4.3	Respondent ComUnity Lending Incorporated pay a fine which as of the date of these charges totals \$73,000;
5	4.4	Respondent ComUnity Lending Incorporated pay restitution to the persons injured by Respondent's violations of the Act, in an amount which as of the date of these charges totals \$111,604.73;
6 7	4.5	Respondent ComUnity Lending Incorporated provide to the Director completed Consolidated Annual Reports and Annual Assessment Worksheets;
8	4.6	Respondent ComUnity Lending Incorporated pay the delinquent Annual Assessments due for the years ended December 31, 2007, as calculated in accordance with the instructions for the Annual Assessment
9		Worksheets for the same year;
10	4.7	Respondent ComUnity Lending Incorporated pay a late penalty which, at the time of this document, totals \$36,500 calculated at \$50 per day for each report since they were due.
11	4.8	Respondent ComUnity Lending Incorporated pay an examination fee in the amount of \$19,122.75 calculated at \$69 per hour for 190 staff hours devoted to the examination (plus interest and travel
12		expenses);
13	4.9	Respondent ComUnity Lending Incorporated pay an investigation fee which, at the time of this document, totals \$1,587.23 calculated at \$69.01 per hour for 23 staff hours devoted to the investigation; and
14	4.10	Respondent ComUnity Lending Incorporated maintain records in compliance with the Act and provide
15 16	4.10	the Director with the location of the books, records and other information relating to Respondent ComUnity's consumer loan company business, and the name, address and telephone number of the
10		individual responsible for maintenance of such records in compliance with the Act.
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25	C-09-111-0	NT OF CHARGES  9-SC01  Y LENDING INCORPORATED  150 Israel Rd SW PO Box 41200

#### IV. AUTHORITY AND PROCEDURE

This Statement of Charges and Notice of Intention to Enter an Order to Revoke License, Prohibit from Industry, Impose Fine, Order Restitution, Collect Annual Assessment, Collect Late Penalties, Collect Examination Fees, and Collect Investigation Fees is entered pursuant to the provisions of RCW 31.04.093, RCW 31.04.165, RCW 31.04.202 and RCW 31.04.205, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondent may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges and Notice of Intention to Enter an Order to Revoke License, Prohibit from Industry, Impose Fine, Order Restitution, Collect Annual Assessments, Late Penalties, Examination Fees and Investigation Fees.

Dated this 19th day of May, 2009.

DEBORAH BORTNER

Director Division of Consumer Services Department of Financial Institutions

Presented by:

WILLIAM HALSTEAD Financial Legal Examiner

Approved by:

Lamer R. Bruneltick

21 Enforcement Chief

STATEMENT OF CHARGES C-09-111-09-SC01 COMUNITY LENDING INCORPORATED DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
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