Terms Completed

ORDER SUMMARY – Case Number: C-06-052

| Name(s): | Apple Bin, LLC dba Uncle Buck\$ of Selah | | | | | | |
|--|--|-----|-----------------|--------------|--|--|--|
| | Heather Schilperoort | | | | | | |
| | Faron Young | | | | | | |
| | Gary Young | | | | | | |
| | Karen Young | | | | | | |
| Order Number: | C-06-052-06-CO01 | | | | | | |
| Effective Date : | March 27, 2006 | | | | | | |
| License Number: Or NMLS Identifier [U/L] | DFI: 29266 (Revoked, suspended, stayed, application denied or withdrawn) | | | | | | |
| License Effect: | If applicable, you must specifically note the ending dates of terms. 5 year ban stayed until March 28, 2008 | | | | | | |
| | | | | | | | |
| Not Apply Until: | n/a | | | | | | |
| Not Eligible Until: | | | | | | | |
| Prohibition/Ban Until: | 5 year ban stayed until March 28, 2008 | | | | | | |
| Investigation Costs | \$1,552.73 | Due | Paid ⊠ Y □ N | Date 3.28.06 | | | |
| Fine | \$4,000 | Due | Paid ⊠ Y □ N | Date 3.28.06 | | | |
| Assessment(s) | \$ | Due | Paid Y N | Date | | | |
| Restitution | \$ | Due | Paid Y N | Date | | | |
| Judgment | \$ | Due | Paid Y N | Date | | | |
| Satisfaction of Judgment Filed? | | Y N | | | | | |
| | | | | | | | |
| Comments: | | | | | | | |
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STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS CONSUMER SERVICES DIVISION

IN THE MATTER OF DETERMINING Whether there has been a violation of the Check Cashers and Sellers of Washington by:

APPLE BIN, LLC, d/b/a UNCLE BUCK\$ OF SELAH, and HEATHER SCHILPEROORT-YOUNG, Owner, Managing Member, and Officer, and FARON YOUNG, Owner, Managing Member, and Officer, and GARY YOUNG, Owner, Member, and Officer, and KAREN YOUNG, Owner, Member, and Officer,

Respondents.

NO. C-06-052-06-CO01

CONSENT ORDER

COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Chuck Cross, Division Director, Division of Consumer Services, and Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather Schilperoort-Young, Faron Young, Gary Young, and Karen Young (hereinafter Respondents), and finding that the issues raised in the captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 31.45 of Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-06-052-06-SC01 (Statement of Charges) entered March 22, 2006 (copy attached hereto). Pursuant to chapter 31.45 RCW, the Check Cashers and Sellers Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondents

CONSENT ORDER APPLE BIN, LLC, d/b/a UNCLE BUCK\$ OF SELAH, HEATHER SCHILPEROORT-YOUNG, FARON YOUNG, GARY YOUNG, and KAREN YOUNG, NO. C-06-052-06-CO01 DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200

hereby agree to the Department's entry of this Consent Order and further agree that the issues raised in the above captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully resolve all allegations raised in the Statement of Charges entered March 22, 2006.

Based upon the foregoing:

- A. **Jurisdiction.** It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- B. Waiver of Hearing. It is AGREED that Respondents have been informed of the right to a hearing before an administrative law judge, and that Respondents have waived the right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein.
- C. Consent to Be Bound By Order. It is AGREED that the parties shall be bound by the terms and conditions of this Consent Order as set forth herein.
- D. Fine (Partially Stayed). It is AGREED that Respondents are subject to a fine by the Department in the amount of \$14,500.00 for the following violations:
 - RCW 31.45.030(1), RCW 31.45.070, and RCW 31.45.073, calculated at \$100 per day for 85 days
 - RCW 31.45.088(3), calculated at \$100 per day for 30 days
 - RCW 31.45.082, calculated at \$100 per day for 30 days

It is further AGREED that Respondents shall pay to the Department \$4,000 of the total fine in the form of a cashier's check that shall be made payable to the "Washington State Treasurer" and that shall be paid to the Department immediately upon entry of this Consent Order, and that the balance of the fine (\$10,500) shall be stayed for a period of two (2) years from the date of entry of this Consent Order, subject to the Department's authority to lift the stay and impose the balance of the fine (\$10,500) discussed in paragraph F of this Consent Order.

It is further AGREED that if, upon expiration of said two (2) year period, the stay has not been previously lifted, and the balance of the fine (\$10,500) has not been previously imposed, and if a notification to lift the stay or

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NO. C-06-052-06-CO01

Division of Consumer Services

YOUNG, GARY YOUNG, and KAREN YOUNG, NO. C-06-052-06-CO01

proceeding to lift the stay is not then pending by the Director to impose the balance of the fine (\$10,500), then, in such events, the Department shall consider this paragraph of this Consent Order fully performed and the stayed portion of the fine (\$10,500) will not be collected from Respondents.

It is further AGREED that, if on the expiration of said two (2) year period a notification to lift the stay or proceeding to lift the stay is pending by the Director to impose the balance of the fine (\$10,500), then those proceedings shall continue according to the terms of this Consent Order, as discussed in paragraph F below.

E. **Prohibition from Participation in the Industry (Stayed).** It is AGREED that Respondents are subject to a prohibition from participating in the conduct of the affairs of any check casher or seller subject to licensure by the Director, in any manner, for a period of five (5) years from the date of entry of this Consent Order.

It is further AGREED that this prohibition shall be stayed for the duration of this Consent Order subject to the Department's authority to lift the stay and impose the five (5) year prohibition pursuant to paragraph F of this Consent Order.

It is further AGREED that if, after two (2) years from the date of entry of this Consent Order, the stay has not been previously lifted, and the five (5) year prohibition has not been previously imposed, and if a notification to lift the stay or proceeding to lift the stay is not then pending by the Director to impose the five (5) year prohibition, and if Respondents have provided the Department with a written statement signed under penalty of perjury of the laws of the State of Washington that they have complied with the terms and conditions of this Consent Order, then, in such events, the Department shall consider this paragraph of this Consent Order fully performed and the stayed five (5) year prohibition will not be imposed on the Respondents.

It is further AGREED that if, after two (2) years from the date of entry of this Consent Order, notification to lift the stay or proceeding to lift the stay is pending by the Director to impose the five (5) year prohibition, then those proceedings shall continue according to the terms of this Consent Order, as discussed in paragraph F below.

DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
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Olympia, WA 98504-1200

F. Lifting of Stay and Imposing Prohibition. It is AGREED that:

- 1. If the Department determines that Respondents are in violation of RCW 31.45.030(1), RCW 31.45.030(5), RCW 31.45.060, RCW 31.45.070, RCW 31.45.073, RCW 31.45.080, RCW 31.45.082, or RCW 31.45.088(3), or any of the terms and conditions of this Consent Order and the Department accordingly seeks to lift the stay and impose the balance of the fine (\$10,500) and impose the five (5) year prohibition, the Department first will notify Respondents in writing of its determination.
- 2. Respondents will be afforded ten (10) business days from the date of receipt of the Department's notification to request in writing an expedited administrative hearing to be held before an Administrative Law Judge (ALJ) from the Office of Administrative Hearings (OAH).
- 3. Respondents' request for hearing must be sent to the Department and received by the Department within ten (10) business days of the date of the receipt of the Department's notice.
- 4. Respondents, in addition to a request for hearing, may provide a written response to include any information pertaining to the alleged noncompliance.
- 5. The administrative hearing shall be expedited and follow the timing and processes described in this Consent Order.
- 6. If Respondents do not request the expedited hearing within the stated time, the Department will immediately impose the balance of the fine (\$10,500), impose the five (5) year prohibition, and pursue whatever action it deems necessary to collect the balance of the fine and impose the prohibition. The fine is due immediately upon demand by the Department; Respondents must make payment by cashier's check payable to the "Washington State Treasurer."
- 7. If requested, the hearing will be held within fifteen (15) business days (or as soon as the schedule of the ALJ permits) from the due date for Respondents' request for hearing or from the date of receipt of Respondents' timely request for hearing, whichever is sooner. The parties will accommodate the prompt scheduling of the hearing.
- 8. The scope and issues of the hearing are limited solely to whether or not Respondents are in violation of RCW 31.45.030(1), RCW 31.45.030(5), RCW 31.45.060, RCW 31.45.070, RCW 31.45.073, RCW 31.45.080, RCW 31.45.082, or RCW 31.45.088(3). or any of the terms and conditions of this Consent Order.
- 9. At the conclusion of the hearing, the ALJ will issue an initial decision. Either party may file a Petition for Review with the Director of the Department.
- 10. The Department's notification will include:
 - a) A description of the alleged noncompliance

CONSENT ORDER
APPLE BIN, LLC, d/b/a UNCLE BUCK\$ OF SELAH,
HEATHER SCHILPEROORT-YOUNG, FARON
YOUNG, GARY YOUNG, and KAREN YOUNG,
NO. C-06-052-06-CO01

DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
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Olympia, WA 98504-1200

- b) A statement that because of the noncompliance, the Department seeks to lift the stay and impose the balance of the fine (\$10,500) and impose the five (5) year prohibition
- c) The opportunity for Respondents to contest the Department's determination of noncompliance in an administrative hearing before an ALJ of OAH
- d) A copy of this Consent Order. The notification and hearing process provided in this Consent Order applies only to this Consent Order. It is solely provided in the event Respondents choose to contest the Department's determination of noncompliance.
- G. Compliance Examinations. It is AGREED that Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah is subject to compliance examinations for two (2) years from the date of entry of this Consent Order to be conducted by the Department at the Department's discretion (not to exceed one compliance examination per year), at Respondents' expense. Respondents further AGREE to promptly respond and address any and all issues, if any, identified in the compliance examinations to the satisfaction of the Department.
- H. Respondents' Cooperation Upon Notification of Violations. It is AGREED that once Respondents became aware of the Statement of Charges and the circumstances described therein, Respondents immediately responded and cooperated with the Department to resolve the issues raised by the Statement of Charges.
- I. **Future Applications.** It is AGREED that the conduct giving rise to the issuance of the above-referenced Statement of Charges will not be considered by the Department in the assessment of any future applications for check casher licenses or small loan endorsements in the state of Washington in the event Respondents wish to pursue such applications.
- J. **Restitution.** It is AGREED that Respondents shall charge interest or fees on small loans not to exceed in the aggregate seven and one half percent (7.5%) of the first five hundred dollars (\$500) of principal, and not to exceed in the aggregate five percent (5%) of that portion of the principal in excess of five hundred dollars (\$500) for a period of three (3) months, beginning immediately upon entry of this Consent Order.

It is further AGREED that Respondents shall charge no more than a one percent (1%) fee for check cashing transactions for a period of three (3) months, beginning immediately upon entry of this Consent Order.

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K. Investigation Fee. It is AGREED that Respondents shall pay to the Department an investigation fee in the amount of \$1,552.73, calculated at \$69.01 per hour for twenty two and one-half (22.5) staff hours devoted to the examination and investigation in the form of a cashier's check made payable to the "Washington State Treasurer" upon entry of this Consent Order.

- L. **Notification of Current Address and Telephone Number(s).** It is AGREED that during the entire term of this Consent Order Respondents must notify the Department in writing of any changes in their current main address and telephone number(s) within five (5) days of such change.
- M. **Authority of Department.** It is AGREED that nothing in this Consent Order shall be construed as preventing the Department from fully exercising its authority and enforcing any provision of chapter 31.45 RCW and chapter 208-630 WAC.
- N. **Authority to Execute Order.** It is AGREED that the undersigned Respondents have represented and warranted that they have the full power and right to execute this Consent Order on behalf of the parties represented.
- O. **Non-Compliance with Order.** It is AGREED that Respondents understand that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the Director. In the event of such legal action, Respondents may be responsible to reimburse the Director for the cost incurred in pursuing such action, including but not limited to, attorney fees.
- P. Complete Cooperation with Department. During the entire term of this order Respondents shall cooperate fully, truthfully and completely with the Department. A failure to cooperate fully, truthfully and completely is a breach of this order.
- Q. **Voluntarily Entered.** It is AGREED that the undersigned Respondents have voluntarily entered into this Consent Order, which is effective when signed by the Director's designee.
- R. **Completely Read, Understood, and Agreed.** It is AGREED that Respondents have read this Consent Order in its entirety and fully understand and agree to all of the same.

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| 1 | RESPONDENTS: |
| 2 | Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah |
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| 4 | XWX/17411 3/28/06 XWX/174119 3/28/06 |
| 5 | Meather Schilperoort-Young Date Heather Schilperoort-Young Date Owner, Managing Member, and Officer Individually |
| 6 | |
| 7 | June 3-28-06 June 3-28-06 |
| 8 | Faron Young Date Faron Young Date Owner, Managing Member, and Officer Individually |
| 9 | |
| 10 | 3/28/06 3/38/06 |
| 11 | Gar Young Date Gary Young Date Owner, Member, and Officer Individually |
| 12 | |
| -13 | 3/28/06 Jana 3/28/06 |
| 14 | Karen Young Date Karen Young Date Owner, Member, and Officer Individually |
| 15 | |
| 16 | |
| 17 | DO NOT WRITE BELOW THIS LINE |
| 18 | THIS ORDER ENTERED THIS TO DAY OF March, 2006. |
| 19 | |
| 20 | ENTINEIAL MARCHANICAL STREET |
| 21 | CHUCK CROSS Director |
| 22 | Division of Consumer Services Department of Financial Institutions |
| | Department of I maneral institutions |
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CONSENT ORDER
APPLE BIN, LLC, d/b/a UNCLE BUCK\$ OF SELAH,
HEATHER SCHILPEROORT-YOUNG, FARON
YOUNG, GARY YOUNG, and KAREN YOUNG,
NO. C-06-052-06-CO01

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200

1 2 3 IN THE MATTER OF DETERMINING Whether there has been a violation of the 4 Check Cashers and Sellers Act of Washington by: 5 APPLE BIN, LLC, d/b/a UNCLE BUCK\$ OF SELAH, and HEATHER SCHILPEROORT-YOUNG, Owner, Managing Member, and 6 Officer, and FARON YOUNG, Owner, Managing Member, and Officer, and GARY YOUNG, Owner, 7 Member, and Officer, and KAREN YOUNG. Owner, Member, and Officer. 8 Respondents. 9 10 11 12 13 14 15 as follows: 16 Respondents. 1.1 17 18 19 20 619 S. First Street, Suite B 21 Selah, WA 98492

STATE OF WASHINGTON
DEPARTMENT OF FINANCIAL INSTITUTIONS
CONSUMER SERVICES DIVISION

NO. C-06-052-06-SC01

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO CEASE AND DESIST CHECK CASHING AND MAKING OF SMALL LOANS, DENY LICENSE APPLICATION, IMPOSE FINE, ORDER RESTITUTION, BAN FROM INDUSTRY, AND COLLECT INVESTIGATION FEE

INTRODUCTION

Pursuant to RCW 31.45.110 and RCW 31.45.200, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 31.45 RCW, the Check Cashers and Sellers Act (Act). After having conducted an investigation pursuant to RCW 31.45.040 and RCW 31.45.100, and based upon the facts available as of March 22, 2006, the Director institutes this proceeding and finds as follows:

I. FACTUAL ALLEGATIONS

A. Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah (Uncle Buck\$) submitted an application to the Department of Financial Institutions of the State of Washington (Department) for a license to conduct business as a check casher with a small loan endorsement at the following location:

The application was received by the Department on March 9, 2006.

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STATEMENT OF CHARGES C-06-052-06-SC01 Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather Schilperoort-Young, Faron Young, Gary Young, and Karen Young 1

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8795 Apple Bin, LLC, was incorporated in the State of Washington on May 27, 1999, and has maintained a corporate license in the State of Washington to date. Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah received a Master Business License from the Washington State Department of Licensing on October 24, 2005.

- B. **Heather Schilperoort-Young** is listed as Owner, Managing Member, and Officer of Respondent Uncle Buck\$ in the application.
- C. **Faron Young** is listed as Owner, Managing Member, and Officer of Respondent Uncle Buck\$ in the application.
- D. **Gary Young** is listed as Owner, Member, and Officer of Respondent Uncle Buck\$ in the application.
- E. **Karen Young** is listed as Owner, Member, and Officer of Respondent Uncle Buck\$ in the application.
- 1.2 Unlicensed Locations. For at least the period beginning December 2005 through March 6, 2006, Respondents have conducted business from the following location:

619 S. First Street, Suite B Selah, WA 98942

- 1.3 Check Casher License with Small Loan Endorsement. To date, the Department has not issued a license to any of the Respondents to conduct the business of a check casher with a small loan endorsement. To date, the Department has not issued a license to any person to conduct the business of a check casher with a small loan endorsement from the address listed in paragraph 1.2.
- **1.4 Declaration and Agreement to Cease and Desist.** On March 3, 2006, the Department sent a letter that included a form entitled "Declaration and Agreement to Cease and Desist," which was served on Respondents the following day. Respondent Schilperoort-Young signed and returned the Declaration and Agreement to Cease and Desist on March 7, 2006.
- 1.5 Unauthorized Check Cashing. Respondents have engaged in the business of check cashing from the address listed in paragraph 1.2 from at least December 2005 through March 2006.

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Karen Young

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On March 3, 2006, a Subpoena to Produce Records 19406-06-SB01 (Subpoena) was issued by the Department, and was served on Respondents the following day. Pursuant to the Subpoena, Respondent Schilperoort-Young provided the Department with check cashing and small loan transaction histories for over one hundred and seventy-five (175) consumers, each with small loan or check cashing activity during at least the period from December 2005 through March 6, 2006. According to these check cashing activity schedules, Respondents collected over three thousand eight hundred dollars (\$3,800) in check cashing fees during this period.

- 1.6 Unauthorized Making of Small Loans. Respondents have engaged in the business of making small loans from the address listed in paragraph 1.2 from at least December 2005 through March 2006.
- A. On February 9, 2006, Department personnel visited Respondents at the address listed in paragraph 1.2. During that visit, Respondents' employee stated that Respondents:
 - Give small loans
 - Cash checks
 - Had engaged in the business of cashing checks and making small loans since at least December 2005

Department personnel also obtained a small loan application and business card from Respondents' store.

- B. Pursuant to the Subpoena discussed in paragraph 1.5, the Department obtained small loan transaction histories. According to the small loan transaction histories, at least thirty-four (34) consumers had outstanding small loans, with principal balances totaling at least nine thousand dollars (\$9,000), due to Respondents as of March 6, 2006.
- C. Pursuant to the Subpoena discussed in paragraph 1.6B, the Department obtained loan activity schedules from Respondents for the period from December 2005 through March 6, 2006. According to these loan activity schedules, Respondents made over twenty-four thousand dollars (\$24,000) in small loans and collected over two thousand five hundred dollars (\$2,500) in interest on small loans during this period.
- 1.7 Failure to Disclose Terms of Small Loans to Borrowers. Respondents have failed to provide borrowers with statutorily required written agreements or written disclosures during the course of making small loans. During the February 9, 2006, visit by Department personnel discussed in paragraph 1.6A, Department

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"I agree that Uncle Buck\$ and its representatives may contact any person listed above or relatives or other persons having dealings with me in order to obtain information and to discuss any debts which I owe Uncle Buck\$, to the extent not prohibited by law. I waive any privacy claims against Uncle Buck\$. I agree to pay Uncle Buck\$ the sum of 10% of the face amount of any check or \$25.00, whichever is greater, for any check returned or dishonored, together with collection costs and reasonable attorney fees. I agree that any action upon dishonored or returned check shall lie in the Yakima County, Washington. My signature or endorsement or both on items presented to Uncle Buck\$ guarantees payment of the item(s) cashed at Uncle Buck\$ and I hereby authorize payment if due from this or subsequent items presented at Uncle Buck\$."

personnel obtained a small loan application, which Respondents' employee identified as the only written document

required to obtain a small loan. The application has blank spaces for the name of the borrower, the name of

The application does not contain any of the statutorily required written disclosures.

- application includes an agreement to "pay Uncle Buck\$ the sum of 10% of the face amount of any check or \$25.00, whichever is greater, for any check returned or dishonored, together with collection costs and reasonable attorney fees." The agreement violates statutory provisions related to the collection of fees on delinquent small loans. The statute authorizes the following fees: (1) a one-time fee up to twenty-five dollars (\$25.00) where a borrower's check has been returned unpaid by the financial institution upon which it is drawn or (2) where civil action is taken under Title 62A RCW, the cost of collection as allowed under RCW 62A.3-515 (the lesser of forty dollars (\$40.00) or the face amount of the check), but not attorney's fees or any other interest or damages as allowed under RCW 62A.3-515.
- **1.9 On-Going Investigation.** The Department's investigation into the alleged violations of the Act by Respondents continues to date.

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Karen Young

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C-06-052-06-SC01 Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather

II. GROUNDS FOR ENTRY OF ORDER

- 2.1 Definition of Check Casher. Pursuant to RCW 31.45.010(5), a "Check Casher" is defined as an individual, partnership, unincorporated association, or corporation that, for compensation, engages, in whole or in part, in the business of cashing checks, drafts, money orders, or other commercial paper serving the same purpose.
- 2.2 **Definition of Licensee.** Pursuant to RCW 31.45.010(12), a "Licensee" is defined as a check casher or seller licensed by the director to engage in business in accordance with the Act. For the purpose of the enforcement powers of the Act, including the power to issue cease and desist orders under RCW 31.45.110, "licensee" also means a check casher or seller who fails to obtain the license required by the Act.
- 2.3 **Definition of Small Loan.** Pursuant to RCW 31.45.010(19), a "Small Loan" is defined as a loan up to the maximum amount and for a period of time up to the maximum term specified in RCW 31.45.073.
- 2.4 Requirement to Obtain a Check Casher License. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.45.030(1) for engaging in the business of a check casher without first obtaining a license from the Director.
- 2.5 Requirement to Obtain a Small Loan Endorsement. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.45.070 and RCW 31.45.073 for engaging in the business of making small loans without first obtaining a small loan endorsement from the Director.
- 2.6 Requirement to Provide Small Loan Disclosures. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.45.088(3), WAC 208-630-065, WAC 208-630-068 and WAC 208-630-080(3) for failing to provide disclosures to small loan borrowers including the terms of the small loan, the principal amount of the small loan, the total of payments of the small loan, the fee or interest rate charged by the licensee on the small loan, and the annual percentage rate resulting from this fee or interest rate.
- 2.7 Statutory Maximum Fees on Delinquent Small Loans. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.45.082 for charging fees on delinquent small

loans in excess of: (1) a one-time fee as determined in rule by the director where a borrower's check has been returned unpaid by the financial institution upon which it is drawn and (2) where civil action is taken under Title 62A RCW, the allowable cost of collection as allowed under RCW 62A.3-515, but not attorney's fees or any other interest or damages as allowed under RCW 62A.3-515. Pursuant to WAC 208-630-085(1)(b), the allowable one-time fee where a borrower's check has been returned unpaid by the financial institution upon which it is drawn is currently up to twenty-five dollars (\$25). Pursuant to RCW 62A.3-515(a), the allowable cost of collection is currently the lesser of forty dollars (\$40) or the face amount of the check.

- 2.8 Investigation of License Application. Pursuant to RCW 31.45.040(1), the Director shall conduct an investigation of the applicant to determine the financial responsibility, experience, character, and general fitness of the applicant. Pursuant to RCW 31.45.040(1)(b), prior to the issuance of a license the Director must determine to his or her satisfaction that the applicant is financially responsible and appears to be able to conduct the business of cashing or selling checks or making small loans in an honest, fair, and efficient manner with the confidence and trust of the community. Based on the Factual Allegations set forth in Section I above, the Director has determined to his satisfaction that Respondents are not financially responsible and able to conduct the business of cashing or selling checks or making small loans in an honest, fair, and efficient manner with the confidence and trust of the community.
- **2.9 Authority to Issue Cease and Desist Order.** Pursuant to RCW 31.45.110(2)(b), the Director is authorized to issue a cease and desist order requiring a licensee or applicant to cease and desist from practices in violation of the Act or practices that constitute unsafe and unsound financial practices in the cashing of checks and making of small loans.
- **2.10 Authority to Deny License Application.** Pursuant to RCW 31.45.110(2)(a), the Director may deny a license application if an applicant is violating, or has violated, the Act including rules and orders, or commits any act or engages in conduct that demonstrates incompetence or untrustworthiness, or is a source of injury or loss to the public.

- **2.11 Authority to Impose Fine.** Pursuant to RCW 31.45.110(2)(c), the Director may impose a fine, not to exceed one hundred dollars per day for each day's violation of the Act, on any licensee, or any director, officer, sole proprietor, partner, controlling person, or employee of a licensee, that is violating or has violated the Act including rules and orders, or commits any act or engages in conduct that demonstrates incompetence or untrustworthiness, or is a source of injury or loss to the public.
- **2.12 Authority to Order Restitution.** Pursuant to RCW 31.45.110(2)(d), the Director may order restitution to borrowers damaged by the applicant's violation of this chapter.
- 2.13 Authority to Remove and Ban from the Industry. Pursuant to RCW 31.45.110(2)(e), the Director may remove from office or ban from participation in the conduct of the affairs of any licensee or applicant any director, officer, sole proprietor, partner, controlling person, or employee of a licensee or applicant that is violating or has violated the Act including rules and orders, or commits any act or engages in conduct that demonstrates incompetence or untrustworthiness, or is a source of injury or loss to the public.
- 2.14 Authority to Collect Investigation Fee. Pursuant to RCW 31.45.030(4), RCW 31.45.050(1), RCW 31.45.100, WAC 208-630-010, WAC 208-630-020, WAC 208-630-021 and WAC 208-630-02303, the Director shall collect from an applicant the actual cost of a review and investigation of an application. The investigation charge will be calculated at the rate of sixty-nine dollars and one cent (\$69.01) per hour that each staff person devoted to the investigation, plus actual expenses. The deposit fee is applied to the actual cost of investigating the application. If the deposit fee is not sufficient to cover the cost, the applicant will be assessed and responsible for any additional cost. Pursuant to RCW 31.45.050(1), RCW 31.45.100, WAC 208-630-015, WAC 208-630-020, WAC 208-630-023 and WAC 208-630-02303, the Director shall collect from the licensee the actual cost of an examination or investigation of the business, books, accounts, records, files, or other information of a licensee or person who the Director has reason to believe is engaging in the business governed by the Act. The investigation charge will be calculated at the rate of sixty-nine dollars and one cent (\$69.01) per hour that each staff person devoted to the investigation, plus actual expenses.

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III. NOTICE OF INTENTION TO ENTER ORDER

Respondents' violations of the provisions of chapter 31.45 RCW and chapter 208-630 WAC, as set forth in the above Factual Allegations and Grounds for Entry of Order, constitute a basis for the entry of an Order under RCW 31.45.110 and RCW 31.45.200. Therefore, it is the Director's intention to ORDER that:

- 3.1 Respondents Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather Schilperoort-Young, Faron Young, Gary Young, and Karen Young shall cease and desist any activities involving check cashing or making small loans
- 3.2 Respondent Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah's application for a license to conduct the business of a check casher with a small loan endorsement be denied
- 3.3 Respondents Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather Schilperoort-Young, Faron Young, Gary Young, and Karen Young jointly and severally pay a fine of \$14,500 for:
 - **a.** Engaging in the business of a check casher making small loans without a check casher license with a small loan endorsement in violation of RCW 31.45.030(1), RCW 31.45.070, and RCW 31.45.073, calculated at \$100 per day for 85 days
 - **b.** Failing to disclose the terms of small loans to borrowers in violation of RCW 31.45.088(3), calculated at \$100 per day for 30 days
 - **c.** Charging fees on delinquent small loans in excess of the statutory maximum in violation of RCW 31.45.082, calculated at \$100.00 per day for 30 days
- 3.4 Respondents Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather Schilperoort-Young, Faron Young, Gary Young, and Karen Young jointly and severally pay restitution to all affected borrowers for:
 - a. Any interest or fees collected on small loans originated without a license from December 2005 through the date of this order, including at least \$2500 collected from borrowers between December 2005 and the date of this order, as discussed in paragraph 1.6C
 - **b.** Any fees collected on check cashing transactions without a license from December 2005 through the date of this order, including at least \$3,800 collected from consumers between December 13, 2005 and March 6, 2006, as discussed in paragraph 1.5
- 3.5 Respondent Heather Schilperoort-Young be banned from participation in the conduct of the affairs of any check casher or check casher with a small loan endorsement or check seller subject to licensure by the Director, in any manner, for a period of five (5) years
- Respondent Faron Young be banned from participation in the conduct of the affairs of any check casher or check casher with a small loan endorsement or check seller subject to licensure by the Director, in any manner, for a period of five (5) years
- 3.7 Respondent Gary Young be banned from participation in the conduct of the affairs of any check casher or check casher with a small loan endorsement or check seller subject to licensure by the Director, in any manner, for a period of five (5) years
- Respondent Karen Young be banned from participation in the conduct of the affairs of any check casher or check casher with a small loan endorsement or check seller subject to licensure by the Director, in any manner, for a period of five (5) years

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STATEMENT OF CHARGES C-06-052-06-SC01

James R. Brusselback

Enforcement Chief

Apple Bin, LLC, d/b/a Uncle Buck\$ of Selah, Heather Schilperoort-Young, Faron Young, Gary Young, and Karen Young