Terms Completed

ORDER SUMMARY – Case Number: C-06-015

Name(s):	Advance Mort	tgage Group LLC		
	Rena Portlock			
	Thomas Portlo	ock		
Order Number:	C-06-015-07-0	CO01		
Effective Date:	March 15, 200)7		
License Number: Or NMLS Identifier [U/L]	DFI: 25925 - A	Rena Portlock		
License Effect:		l, stayed, application denied or ast specifically note the ending of		
Not Apply IIntil				
Not Apply Until:				
Not Eligible Until:				
Prohibition/Ban Until:				
Investigation Costs	\$250.85	Due	Paid ⊠ Y □ N	Date 3.15.07
Fine	\$1,500	Due	Paid ⊠ Y □ N	Date 3.15.07
Assessment(s)	\$	Due	Paid N	Date
Restitution	\$	Due	Paid N	Date
Judgment	\$	Due	Paid N	Date
Satisfaction of Judgment F		□ Y □ N	1	
	No. of Victims:			
Comments: Provided Departme Surrender Form" and a "Decl			Broker Office	Closure/License
		,		



2

3

4 5

6

7

8

9

10 11

12

13

14

15

16

17 18

19

20

21

22

23

24

25

CONSENT ORDER ADVANCE MORTGAGE GROUP, LLC and RENA PORTLOCK, designated broker, and THOMAS PORTLOCK, owner

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS CONSUMER SERVICES DIVISION

IN THE MATTER OF DETERMINING

Whether there has been a violation of the Mortgage Broker Practices Act of Washington by:

ADVANCE MORTGAGE GROUP, LLC, and RENA PORTLOCK, Designated Broker, and THOMAS PORTLOCK

Respondents.

NO. C-06-015-07-CO01

CONSENT ORDER

COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Deborah Bortner, Acting Division Director, Division of Consumer Services, Advance Mortgage Group, LLC and Rena Portlock and Thomas Portlock (collectively Respondents), and finding that the issues raised in the captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 19.146 of Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-06-015-06-SC01 (Statement of Charges), entered March 31, 2006 (copy attached hereto as Exhibit 1). Pursuant to chapter 19.146 RCW, the Mortgage Broker Practices Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondents hereby agree to the Department's entry of this Consent Order and further agree that the issues raised in the above captioned matter may be economically and efficiently settled by entry of this Consent Order. The parties intend this Consent Order to fully resolve the Statement of Charges as it pertains to Respondents Advance Mortgage Group, LLC, Rena Portlock and Thomas Portlock.

1

DEPARTMENT OF FINANCIAL INSTITUTIONS 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	1

	Based	upon	the	for	regoing
--	-------	------	-----	-----	---------

- A. **Jurisdiction.** It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- B. Waiver of Hearing. It is AGREED that Respondents have been informed of the right to a hearing before an administrative law judge, and that Respondents hereby waive the right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein.

 Accordingly, Respondents agree to withdraw the appeal and to inform the Office of Administrative Hearings in writing of their withdrawal.
- C. Mortgage Broker License. It is AGREED that Respondents shall immediately surrender Respondent Advance Mortgage, LLC's mortgage broker license by providing the Department with a fully completed "Mortgage Broker Office Closure/License Surrender Form."
- D. Declaration of Non-Activity. It is AGREED that Respondent Rena Portlock and Respondent
 Thomas Portlock shall provide the Department with a Declaration of Non-Activity, declaring the date Respondent
 Advance Mortgage Group, LLC ceased operation as a Mortgage Broker in Washington State, and declaring that
 Respondent Advance Mortgage, LLC, Respondent Rena Portlock, and Thomas Portlock did not transact any
 further business requiring a license from the Department after that date.
- E. Fine. It is AGREED that Respondents shall pay a fine of \$1,500 in the form of a cashier's check made payable to the "Washington State Treasurer" upon entry of this Consent Order.
- F. Investigation Fee. It is AGREED that the Respondents shall pay to the Department an investigation fee of \$250.85 in the form of a cashier's check made payable to the "Washington State Treasurer" upon entry of this Consent Order.
- G. Non-Compliance with Order. It is AGREED that Respondents understand that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the Director. In the

1	event of suc	ch legal action, Respondents may	be responsible to reimburs	e the Director for the cost incurred in
2	pursuing su	ch action, including but not limite	ed to, attorney fees.	
3	Н.	Authority to Execute Order. It is	s AGREED that the undersi	gned Respondents have represented and
4	warranted th	hat they have the full power and rig	ght to execute this Consent (Order on the behalf of the parties
5	represented.			
6	I.	Voluntarily Entered. It is AGRE	EED that the undersigned ha	we voluntarily entered into this Consent
7	Order, whic	h is effective when signed by the D	Director's designee.	
8	J.	Completely Read, Understood, a	and Agreed. It is AGREEI	that the undersigned have read this
9	Consent Ord	der in its entirety and fully understa	and and agree to all of the sa	ame.
10				
11	RESPOND	ENTS:		
12	Advance M	lortgage Group, LLC		
13	By:	original Group, 220		
14		100		/ /
15	Thomas Por	tlock, Owner and Individually		3 /2 /07
16	I Homas I of	tiock, Owner and introducing		Date
17		· <u>-</u>		
18	1	011		/ /
19	Henry Portla	ck, Designated Broker		3/12/07 Date
20	Relia i ortio	. Designated Bloker		Date .
21			•	
22				
23		ĐO NO	OT WRITE BELOW THIS LINE	-
24				

CONSENT ORDER
ADVANCE MORTGAGE GROUP, LLC and
RENA PORTLOCK, designated broker, and
THOMAS PORTLOCK, owner

25

DEPARTMENT OF FINANCIAL INSTITUTIONS 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703 THIS ORDER ENTERED THIS <u>H</u> DAY OF <u>MARCL</u>, 2007.



Deborah Bortner

Acting Director

Division of Consumer Services

Department of Financial Institutions

24

25

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING
Whether there has been a violation of the
Mortgage Broker Practices Act of Washington by:

ADVANCE MORTGAGE GROUP, LLC., and
RENA PORTLOCK, Designated Broker, and
THOMAS PORTLOCK, Owner,

Respondents.

NO. C-06-015

DECLARATION OF THOMAS PORTLOCK

I, Thomas Portlock, declare:

- A. I am above the age of eighteen and based upon my personal knowledge am competent to testify to the facts as stated in this declaration.
 - B. I am the Owner of Advance Mortgage Group, LLC.
- C. No fees related to any residential mortgage loans originated on property located in the State of Washington from December 1, 2005 through the date of this Declaration have inured to the benefit of me, or Rena Portlock, Advance Mortgage Group, LLC., regardless of whether such loans closed.
- D. No fees related to any residential mortgage loans originated on property located in the State of Washington from December 1, 2005 through the date of this Declaration have been collected by me, or Rena Portlock, or Advance Mortgage Group, LLC., regardless of whether such loans closed.
- E. No fees related to any residential mortgage loans originated on property located in the State of Washington from December 1, 2005 through the date of this Declaration will be collected by me, or Rena Portlock, or Advance Mortgage Group, LLC., regardless of whether such loans closed.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

DATED this 12 day of MARCL 2007 in POLHAND, OREGON

(Month)

(State)

Thomas Portlock

1

DECLARATION OF THOMAS PORTLOCK

DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8795

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

DIVISION OF CONSUMER SERVICES IN THE MATTER OF DETERMINING Whether there has been a violation of the NO. C-06-015 Mortgage Broker Practices Act of Washington by: ADVANCE MORTGAGE GROUP, LLC., and **DECLARATION OF** RENA PORTLOCK, Designated Broker, and RENA PORTLOCK THOMAS PORTLOCK, Owner, Respondents. I, Rena Portlock, declare: I am above the age of eighteen and based upon my personal knowledge am competent to testify to the facts as stated in this declaration. B. I am the Designated Broker of Advance Mortgage Group, LLC. C. No fees related to any residential mortgage loans originated on property located in the State of Washington from December 1, 2005 through the date of this Declaration have inured to the benefit of me, or Thomas Portlock, Advance Mortgage Group, LLC., regardless of whether such loans closed. D. No fees related to any residential mortgage loans originated on property located in the State of Washington from December 1, 2005 through the date of this Declaration have been collected by me, or Thomas Portlock, or Advance Mortgage Group, LLC., regardless of whether such loans closed. E. No fees related to any residential mortgage loans originated on property located in the State of Washington from December 1, 2005 through the date of this Declaration will be collected by me, or Thomas Portlock, or Advance Mortgage Group, LLC., regardless of whether such loans closed. I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct. DATED this 17 95 day of MARCH 2007 in Polthon, OREGON

Rena Portlock

DECLARATION OF RENA PORTLOCK

24

25

DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8795

25

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING
Whether there has been a violation of the
Mortgage Broker Practices Act of Washington by:

NO. C-06-015-06-SC01

Advance Mortgage Group LLC., and Rena Portlock, Owner and Designated Broker, and Thomas Portlock, Owner

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO REVOKE LICENSE, IMPOSE FINE, PROHIBIT FROM INDUSTRY, AND COLLECT INVESTIGATION FEE

Respondents.

INTRODUCTION

Pursuant to RCW 19.146.220 and RCW 19.146.223, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 19.146 RCW, the Mortgage Broker Practices Act (Act). After having conducted an investigation pursuant RCW 19.146.210 and RCW 19.146.235, and based upon the facts available as of March 10, 2006, the Director institutes this proceeding and finds as follows:

I. FACTUAL ALLEGATIONS

1.1 Respondents.

- A. Advance Mortgage Group, LLC., (AMG) was licensed by the Department of Financial Institutions of the State of Washington (Department) to conduct business as a mortgage broker on September 14, 2004, and has continued to be licensed to date. Respondent AMG is licensed to conduct the business of a mortgage broker at 316 NE 19th Ave., Portland, OR 97232.
- B. Rena Portlock is Owner and Designated Broker of Respondent AMG. Respondent Rena

 Portlock was named Designated Broker of Respondent AMG on September 14, 2004, and has continued as

 Designated Broker to date.

l

STATEMENT OF CHARGES
C-06-015-06-SC01
Advance Mortgage Group LLC., and Rena Portlock,
Designated Broker and Owner, and Thomas Portlock,

DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200

(360) 902-8703

25

- C. Respondent Thomas Portlock is listed as 70% owner of AMG on Addendum A to the Mortgage Broker Company Information Form submitted by AMG on January 12, 2004.
- 1.2 Failure to Maintain Bond. On October 24th, 2005, the Department received notice from Platte River Insurance Company that Respondent AMG's surety bond had been cancelled, effective December 1, 2005. To date, Respondents have failed to notify the Department of the cancellation of the surety bond and have failed to provide the required surety bond or an approved alternative.
- 1.3 Failure to Notify Department of Significant Developments.
- A. As stated in paragraph 1.2, to date, Respondents have not notified the Department of the cancellation of Respondent AMG's surety bond.
- 1.4 Failure to Respond Timely and Completely to Directive.
- A. On November 1, 2005, the Department, by Directive sent via regular US Mail, directed the Respondents to send in a copy of the replacement bond, in an appropriate amount, or the reinstatement no later than November 21, 2005.
- B. On November 11, 2005, the Department, by Directive sent via Certified US Mail, directed the Respondents to send in a copy of the replacement bond, in an appropriate amount, or the reinstatement no later than November 21, 2005. Respondent Rena Portlock signed the return receipt card on November 14, 2005.
- C. As of January, 27, 2006, the Respondents have failed to provide the Department with a copy of the replacement of the bond or the reinstatement.
- 1.5 On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

2.1 Requirement to Maintain Surety Bond. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 19.146.205(4)(a) and WAC 208-660-080(1) for failing to file and maintain a surety bond or approved alternative with the Department.

STATEMENT OF CHARGES C-06-015-06-SC01 DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200

Advance Mortgage Group LLC., and Rena Portlock, Designated Broker and Owner, and Thomas Portlock, Owner

1	2.2 Requirement to Notify Department of Significant Developments. Based on the Factual Allegations
2	set forth in Section I above, Respondents are in apparent violation of WAC 208-660-150(1)(e), WAC 208-660-
3	150(2), and WAC 208-660-150(3)(b), for failing to notify the Director in writing within thirty days after receipt
4	of notification of cancellation of the licensee's surety bond.
5	2.3 Authority to Revoke License. Pursuant to RCW 19.146.220(2)(b)(i), (ii), (iii) and (iv), and WAC
6	208-660-160, the Director may revoke a license for failure to pay a fee required by the Director or maintain the
7	required bond, failure to comply with any directive or order of the Director and any violation of RCW
8	19.146.050, RCW 19.146.060(3), RCW 19.146.0201(1) through (9) or (12), RCW 19.146.205(4), or RCW
9	19.146.265.
10	2.4 Authority to Impose Fine. Pursuant to RCW 19.146.220(2)(c)(i) and (ii) and WAC 208-660-165, the
11	Director may impose fines on a licensee, employee or loan originator of the licensee, or other person subject to
12	the Act for any violations of RCW 19.146.0201(1) through (9) or (12), RCW 19.146.030 through RCW
13	19.146.080, RCW 19.146.200, RCW 19.146.205(4), or RCW 19.146.265, or failure to comply with a directive
14	or order of the Director.
15	2.5 Anthority to Prohibit from the Industry. Pursuant to RCW 19.146.220(2)(e)(i), (ii), (iii) and (iv), the
16	Director may issue orders removing from office or prohibiting from participation in the conduct of the affairs of
17	a licensed mortgage broker, or both, any officer, principal, employee, or loan originator of any licensed
18	mortgage broker or any person subject to licensing under the Act for any violation of RCW 19.146.0201(1)
19	through (9) or (12), RCW 19.146.030 through RCW 19.146.080, RCW 19.146.200, RCW 19.146.205(4), or
20	RCW 19.146.265, and failure to comply with a directive or order of the Director or failure to maintain the
21	required bond or bond alternative.
22	2.6 Authority to Collect Investigation Fee. Pursuant to RCW 19.146.228(2), WAC 208-660-060(4) and
23	WAC 208-660-061, upon completion of any investigation of the books and records of a licensee or other person
24	subject to the Act, the Department will furnish to the licensee or other person subject to the Act a billing to cover
25	

(360) 902-8703

1 the cost of the investigation. The investigation charge will be calculated at the rate of forty-seven dollars and 2 seventy-eight cents (\$47.78) per hour that each staff person devoted to the investigation. 3 4 III. NOTICE OF INTENTION TO ENTER ORDER Respondents' violations of the provisions of chapter 19.146 RCW and chapter 208-660 WAC, as set forth in the 5 6 above Factual Allegations and Grounds for Entry of Order, constitute a basis for the entry of an Order under RCW 7 RCW 19.146.210, 19.146.220, RCW 19.146.221 and RCW 19.146.223. Therefore, it is the Director's intention to 8 ORDER that: 9 3.1 Respondent Advance Mortgage Group, LLC's license to conduct the business of a mortgage broker be revoked; and 10 11 3.2 Respondents Advance Mortgage Group, LLC, Rena Portlock, and Thomas Portlock jointly and severally 12 pay a fine of \$3000.00 for: a. Violating RCW 19.146.205(4), calculated at \$50 per day for 30 days; and 13 b. Failing to comply with a directive of the director, in violation of RCW 19.146.235, calculated at \$50 per day for 30 days; and 14 3.3 15 Respondents Rena Portlock and Thomas Portlock be prohibited from participation in the conduct of the affairs of any mortgage broker subject to licensure by the Director, in any manner, for a period of five (5) years; and 16 3.4 Respondents Advance Mortgage Group, LLC, Rena Portlock, and Thomas Portlock jointly and severally 17 pay an investigation fee in the amount of \$250.85, calculated at \$47.78 per hour for the 5.25 staff hours devoted to the investigation; and 18 19 3.5 Respondents maintain records in compliance with the Act and provide the Department with the location of the books, records and other information relating to Respondent AMG's mortgage broker business, and the name, address, and telephone number of the individual responsible for maintenance of such records in 20 compliance with the Act. 21 22 23 24 25

DÉPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200

IV. AUTHORITY AND PROCEDURE

This Statement of Charges and Notice of Intention to Enter an Order to REVOKE LICENSE, IMPOSE FINE, PROHIBIT FROM INDUSTRY, AND COLLECT INVESTIGATION FEE (Statement of Charges) is entered pursuant to the provisions of RCW 19.146.220, RCW 19.146.221, RCW 19.146.223 and RCW 19.146.230, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondent may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.

Dated this 315+ day of March, 2006.

CHUCK CROSS

Director

Division of Consumer Services

Department of Financial Institutions

Presented by:

ed Jursek

Financial Legal Examiner

Approved by:

mes R. Brusselback

Enforcement Chief 22

23

24

25



5

STATEMENT OF CHARGES C-06-015-06-SC01 Advance Mortgage Group LLC., and Rena Portlock, Designated Broker and Owner, and Thomas Portlock, DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200

(360) 902-8703