1 STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS 2 CONSUMER SERVICES DIVISION 3 NO. C-05-188-07-SC02 IN THE MATTER OF DETERMINING Whether there has been a violation of the 4 Consumer Loan Act of Washington by: 5 STATEMENT OF CHARGES and DANA CAPITAL GROUP, INC., and NOTICE OF INTENTION TO ENTER DANA H. SMITH, President and Owner, 6 AN ORDER TO REVOKE LICENSE, IMPOSE FINE, ORDER RESTITUTION, PROHIBIT 7 FROM INDUSTRY, AND COLLECT Respondents. **EXAMINATION AND INVESTIGATION FEES** 8 9 INTRODUCTION 10 Pursuant to RCW 31.04.093 and RCW 31.04.165, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 31.04 RCW, the Consumer 11 Loan Act (Act). After having conducted an investigation pursuant to RCW 31.04.145, and based upon the facts 12 available as of the date of this Statement of Charges, the Director, through his designee Division of Consumer 13 Services Director Deborah Bortner, institutes this proceeding and finds as follows: 14 15 I. FACTUAL ALLEGATIONS 16 Respondents: 1.1 Dana Capital Group, Inc., (Dana Capital) was licensed by the Department of Financial 17 Institutions of the State of Washington (Department) to conduct business as a Consumer Loan Company on 18 November 12, 1999, and has continued to be licensed to date. Dana Capital is licensed to conduct business as a 19 Consumer Loan Company at the following two (2) locations: 20 Main Office: 8001 Irvine Drive, Suite 1200, Irvine, CA 92618 21 Branch Office: 8044 Camino Montego, Carlsbad, CA 92009 22 Dana Capital is not licensed to use any name other than "Dana Capital Group, Inc." 23 Dana H. Smith (Respondent Smith) is known to be the President and owner of Dana Capital. В. 24

STATEMENT OF CHARGES

Dana Capital Group Inc., and

C-05- 188-07-SC02

Dana H. Smith

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DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8795

- 1.2 Report of Examination: From September 30, 2005, through October 26, 2005, the Department conducted an examination of the books and records of Dana Capital for the period of November 22, 1999, through September 30, 2005.
 - A. The Department incurred fees and expenses in the amount of \$21,370.93 related to this examination, consisting of \$17,321.51 for examiner related services and \$4,049.42 for travel expenses.
 - B. The Department reviewed forty two (42) loan files as part of its examination. The Department determined that in fifteen (15) of these loans Dana Capital had failed to provide a Good Faith Estimate of costs (GFE) and Truth-in-Lending disclosures (TIL) within three business days of receiving the borrower's application. The Department determined that in nine (9) of these loans Dana Capital failed to maintain sufficient records to establish it had timely provided mandatory initial disclosures for Adjustable Rate Mortgages (ARM). The Department determined that in twelve (12) of these loans Dana Capital charged an underwriting fee when no underwriting services were performed.
- 1.3 Unlicensed Loan Activity: During the 2005 examination, the Department identified forty two (42) unlicensed companies which had originated loans for property located in Washington on behalf of Dana Capital. The Department sent subpoenas to each of these companies and obtained evidence that beginning in at least May 2002, Dana Capital entered into contractual arrangements with at least sixteen (16) individuals and companies to conduct residential mortgage business in the name of Dana Capital from locations that were not licensed by the Department. These arrangements were predominately in the form of a "Salesperson's Employment Contract" or a "Broker Services Agreement." Some of these agreements included provisions through which Dana Capital represented that it had or would obtain the necessary licensure for the contracting individuals and companies to operate lawfully under Dana Capital. Dana Capital, however, did not apply for any Washington branch licenses. Between May 1, 2002, and May 1, 2007, these sixteen companies originated at least 183 residential mortgage loans in Washington on behalf of Dana Capital.
- 1.4 Consumer Complaints: Between August 1, 2004, and May 1, 2007, the Department received several consumer complaints by Washington residents against Dana Capital, which included the following:

A. 16091- Between November 2003 and January 2004, borrowers J.B. and M.B. contacted Dana Capital seeking to refinance a mortgage on their primary residence located in Washington. Dana Capital eventually obtained a loan for the borrowers through Encore Credit Corp. On March 9, 2005, the Department sent Dana Capital a Directive requiring it to provide copies of the borrower's original application form, all mandatory disclosures, the final HUD 1 or HUD 1A, the note, the appraisal order, the first page of the credit report, the activity log, and any other documentation or explanation that would assist in assessing the borrower's complaint. A copy of the complaint was provided, and Dana Capital's response was due on or before March 24, 2005. Dana Capital, however, failed to respond. As a result, the Department was compelled to issue a subpoena for the above stated documents on April 5, 2005. The Department received Dana Capital's response to the subpoena on April 8, 2005. Dana Capital's response consisted of a cover letter containing a brief response to the complaint, a payoff document from Ameriquest, a Final HUD 1, and a letter Respondent had written to Encore Lending dated December 11, 2003, which had been part of the original loan process. None of the other required documents were provided.

The Final HUD 1 shows that Dana Capital did not actually make the loan in question, but instead brokered it to Encore Credit Corp. This, however, did not relieve Dana Capital from the requirement to provide several mandatory disclosures, including a GFE and TIL, within three business days of taking the borrower's application. Because Dana Capital failed to provide copies of these documents in response to the Department's Directive, the Department finds that Dana Capital did not provide these disclosures in a timely manner.

B. 18564- On September 27, 2005, the Sharp Real Estate Appraisal Corporation (Sharp) reported to the Department that it had completed two (2) appraisals for Dana Capital related to the refinancing of two primary residences in Washington. Sharp provided two documents entitled "Request for Appraisal" it had received from Dana Capital. The first Request, dated May 30, 2002, indicated it had been submitted by:

Dana Capital Group 24602 Raymond Way #9 Lake Forest, CA 92630

The second Request, dated November 24, 2004, indicated it had been submitted by:

Dana Capital 745 E. Maryland Ave. Phoenix, AZ 85014

At the time these Requests were submitted by Dana Capital to Sharp, Dana Capital was not licensed to do business in Washington from either of those locations.

C. 21448- On December 12, 2006, the Balderas Appraising Services (Balderas) reported to the Department that it had completed six (6) appraisals for Dana Capital related to the refinancing of six primary residences in Washington. Balderas provided six documents entitled "Appraisal Order" it had received from Dana Capital. Each request was dated between September 1 and October 15, 2005, and indicated it had been submitted by:

Dana Capital Group, Inc. 2525 E. Colorado Pasadena, CA 91107

At the time these Requests were submitted by Dana Capital to Balderas, Dana Capital was not licensed to do business in Washington from that location.

D. 21677, 21696- On January 22 and 24, 2007, respectively, two Washington consumers notified the Department they had received an advertisement in the mail indicating it came from Dana Capital. Upon review, the Department determined that the advertisements were identical, except for specific information relevant to the recipient. On February 5, 2007, the Department requested an explanation for the advertisements from Dana Capital. Dana Capital promptly responded that the advertisements had been distributed by one of its "employees" at Global Equity Finance, Inc., located at 575 Anton Blvd., 3rd Floor, Costa Mesa, California 92626. At the time the Washington consumers received the advertisements, Dana Capital was not licensed to do business in Washington from that address and was not licensed to do business in Washington under the name of Global Equity Finance, Inc.

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Additionally, each advertisement stated an annual percentage rate (APR) in a smaller type size than other rates and terms stated in the advertisement. Each advertisement also stated a monthly payment, but failed to state the terms of repayment.

- 2006 Annual Assessment Late Fee: Dana Capital's Consolidated Annual Report and Annual 1.5 Assessment fee for 2006 was due on or before March 1, 2007, but was not received at the Department by that date. On March 9, 2007, the Department received the Report via overnight mail. The Report was accompanied by a cover letter dated March 8, 2007, and a check for the annual assessment dated March 8, 2007. As a result of the late filing, the Department imposed a late fee of \$800, calculated at \$100 per day for eight (8) days. On April 2, 2007, the Department notified Dana Capital of the imposition of the late fee and requested payment. Dana Capital has not paid the late fee.
- On-Going Investigation: The Department's investigation into the alleged violations of the Act by 1.6 Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

- Advertising: Based on the Factual Allegations set forth in Section I above, Respondents are in 2.1 apparent violation of RCW 31.04.027(10) and RCW 31.04.135 for advertising a rate of interest without conspicuously disclosing the annual percentage rate implied by that rate of interest and for failing to comply with 12 C.F.R. §226.24(c) (2 counts).
- 2.2 Disclosures: Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.04.027(6) and RCW 31.04.102(2) and (3) for failure to provide GFE and TIL disclosures within three business days of receiving a loan application (17 counts).
- 2.3 Record Keeping: Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.04.155 for failing to maintain sufficient records to enable the Director to determine whether the licensee is complying with the Consumer Loan Act (10 counts).

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- Unearned Fees: Based on the Factual Allegations set forth in Section I above, Respondents are in 2.4 apparent violation of RCW 31.04.027(1), (2), and (3) and RCW 31.04.105(2) for charging applicants for underwriting fees when no underwriting services were performed (12 counts).
- Unlicensed Activity: Based on the Factual Allegations set forth in Section I above, Respondents are in 2.5 apparent violation of RCW 31.04.075 for doing business from more than one location without obtaining additional licenses for those locations (19 counts).
- Unlicensed DBAs: Based on the Factual Allegations set forth in Section I above, Respondents are in 2.6 apparent violation of WAC 208-620-420 for transacting business under a name other than that on Respondents' license (16 counts).
- Failure to Comply with Director's Authority: Based on the Factual Allegations set forth in Section I 2.7 above, Respondents are in apparent violation of RCW 31.04.145 for failure to comply with the Director's investigatory authority by failure to fully and completely comply with the Department's Directives.
- Failure to Pay Late Fee: Based on the Factual Allegations set forth in Section I above, Respondents 2.8 are in apparent violation of WAC 208-620-430(2) for failing to pay the late fee imposed for the late filing of Respondents' Consolidated Annual Report and Annual Assessment fee for 2006.

III. AUTHORITY TO IMPOSE SANCTIONS

- Authority to Revoke License: Pursuant to RCW 31.04.093(3)(a) and (b), the Director may revoke a 3.1 license if a licensee fails to pay any fee due the state of Washington, or fails to comply with any specific order or demand of the Director lawfully made and directed to the licensee in accordance with the Act, or violates any provision of the Act or any rule adopted under the Act either knowingly or without exercise of due care.
- Authority to Impose Fine: Pursuant to RCW 31.04.093(4), the Director may impose fines of up to one 3.2 hundred dollars per day upon the licensee, its employee, or any other person subject to the Act for any violation of the Act or failure to comply with any order or subpoena issued by the Director under the Act.

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- **3.3** Authority to Issue Orders to Pay Restitution: Pursuant to RCW 31.04.093(5), the Director may issue an order directing a licensee, its employee, or any other person subject to the Act to make restitution to a borrower or other person who is damaged as a result of a violation of the Act.
- Authority to Prohibit from the Industry: Pursuant to RCW 31.04.093(6)(d) and (e), the Director may issue an order prohibiting from participation in the affairs of any licensee, any officer, principal, employee, or any other person subject to the Act for failure to comply with any order or subpoena issued under the Act or for a violation of RCW 31.04.027.
- 3.5 Authority to Charge Examination Fee and Investigation Fee: Pursuant to RCW 31.04.145(3) and WAC 208-620-590, every licensee examined or investigated by the Director or the Director's designee shall pay for the cost of the examination or investigation, calculated at the rate of sixty-nine dollars and one cent (\$69.01) per staff hour devoted to the examination or investigation, and shall pay travel costs if the licensee maintains its records outside the state.
- 3.6 Accounting Requirements: Pursuant to RCW 31.04.155, a licensee shall maintain accurate and current books and records and shall make such books and records readily available to the Director until at least twenty-five months have elapsed following the effective period to which the books and records relate.

IV. NOTICE OF INTENTION TO ENTER ORDER

Respondents' violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC, as set forth in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose Sanctions constitute a basis for the entry of an Order under RCW 31.04.093, RCW 31.04.165, and RCW 31.04.205. Therefore, it is the Director's intention to ORDER that:

- 4.1 Respondent Dana Capital Group, Inc.'s licenses to conduct the business of a Consumer Loan Company be revoked;
- 4.2 Respondents Dana Capital Group, Inc., and Dana H. Smith jointly and severally pay a fine of \$500,000 for the violations set forth above,
- 4.3 Respondents Dana Capital Group, Inc., and Dana H. Smith jointly and severally pay restitution to the borrowers injured by Respondents' violation of the Act in the aggregate amount of \$15,780.75 as set forth in Appendix A and incorporated herein by reference;

1	4.4	Respondent Dana H. Smith be prohibited from participation in the conduct of the affairs of any licensed consumer loan company, in any manner, for a period of five (5) years;				
2	4.5	Respondents Dana Capital Group, Inc., and Dana H. Smith jointly and severally pay an investigation fee in the amount of \$13,802 calculated at \$69.01 per hour for two hundred (200) staff hours devoted to the investigation;				
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4	4.6	Respondents Dana Capital Group, Inc., and Dana H. Smith jointly and severally pay the costs of				
5		examination in the amount of \$21,370.93, consisting of an examination fee of \$17,321.51, calculated at \$69.01 per hour for two hundred fifty one (251) staff hours devoted to the examination, and \$4,049.42 for travel expenses;				
6	4.7	Respondents Dana Capital Group, Inc., and Dana H. Smith jointly and severally pay \$800 for the late				
7	4.7	fee imposed for the late filing of Respondents' Consolidated Annual Report and Annual Assessment fee for 2006; and				
8	4.8	Respondent Dana Capital Group, Inc., and Dana H. Smith maintain records in compliance with the Act				
9		and provide the Director with the location of the books, records, and other information relating to Respondent Dana Capital Group, Inc.'s consumer loan company business, and the name, address, and				
10		telephone number of the individual responsible for maintenance of such records in compliance with the Act.				
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STATEMENT OF CHARGES C-05- 188-07-SC02 Dana Capital Group Inc., and Dana H. Smith

FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8795

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STATEMENT OF CHARGES C-05- 188-07-SC02 Dana Capital Group Inc., and Dana H. Smith

V. AUTHORITY AND PROCEDURE

This Statement of Charges and Notice of Intention to Enter an Order to Revoke License, Impose Fine, Order Restitution, Prohibit from Industry, and Collect Examination and Investigation Fees (Statement of Charges) is entered pursuant to the provisions of RCW 31.04.093, RCW 31.04.165, RCW 31.04.202 and RCW 31.04.205, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondents may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.

2007. Dated this |

> DEBORAH BORTNER Director

Division of Consumer Services Department of Financial Institutions



Steven C. Sherman

Presented by:

Financial Legal Examiner

Approved by:

ames R. Brusselback

Rrogram Manager and Enforcement Chief

RESTITUTION SCHEDULE

3		Borrower Name	Reference Number	Amount Due
4	·	J.B. and M.B.	BW 020402016	\$3,425.75
5		M.S.C.	11225441	\$1,345.00
6		Z.H.	BW 228214	\$ 300.00
7		S.K.R.	05030807	\$ 995.00
8		M.G.	1002266577	\$ 995.00
9		M.K.	11176428	\$1,345.00
10		L.G.	100098901	\$ 995.00
11		J.H.	11256314	\$ 995.00
12		E.C.	1002631450	\$1,890.00
13		J.F.	921000240857	\$ 995.00
14		J.M.	11092636	\$ 995.00
15		T.K.	1001425586	\$1,515.00
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17		TOTAL		\$15,780.75
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Appendix A – Restitution Schedule

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DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services 150 Israel Rd SW PO Box 41200 Olympia, WA 98504-1200 (360) 902-8795