10

1112

13

14

1516

17

18

19

20

21

22

23

24

25



STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS

IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by:

EURO-FUNDING CORP., and DEANNAH DELFIN, PRESIDENT AND OWNER,

Respondents.

NO. C-05-144-09-FO01

FINAL ORDER

I. DIRECTOR'S CONSIDERATION

A. Default. This matter has come before the Director of the Department of
Financial Institutions of the State of Washington (Director), through his designee, Consumer Services
Division Director Deborah Bortner, pursuant to RCW 34.05.440(1). On May 14, 2009, the Director,
through Consumer Services Division Director Deborah Bortner, entered a Statement of Charges and
Notice of Intention to Enter an Order to Revoke License, Collect Late Penalty, Impose Fine, and
Collect Investigation Fee (Statement of Charges). A copy of the Statement of Charges is attached and
incorporated into this order by this reference. The Statement of Charges was accompanied by a cover
letter dated May 15, 2009, a Notice of Opportunity to Defend and Opportunity for Hearing, and blank
Applications for Adjudicative Hearing for Euro-Funding Corp. and Deannah Delfin. The Department
served the Statement of Charges, cover letter dated May 15, 2009, Notice of Opportunity to Defend
and Opportunity for Hearing, and blank Applications for Adjudicative Hearing for Euro-Funding
Corp. and Deannah Delfin on Respondents on May 15, 2009 by First-Class mail and Federal Express
overnight delivery. On May 19, 2009, the documents sent via Federal Express overnight delivery were

delivered. The documents sent via First-Class mail were not returned to the Department by the United States Post Office.

Respondents Euro-Funding Corp. and Deannah Delfin did not request an adjudicative hearing within twenty calendar days after the Department served them with the Notice of Opportunity to Defend and Opportunity for Hearing, as provided for in WAC 208-08-050(2).

- B. <u>Record Presented</u>. The record presented to the Director's designee for her review and for entry of a final decision included the Statement of Charges, cover letter dated May 15, 2009, Notice of Opportunity to Defend and Opportunity for Hearing, and blank Applications for Adjudicative Hearing for Euro-Funding Corp. and Deannah Delfin, with documentation of service;
- C. <u>Factual Findings and Grounds For Order</u>. Pursuant to RCW 34.05.440(1), the Director's designee hereby adopts the Statement of Charges, which is attached hereto.

II. <u>FINAL ORDER</u>

Based upon the foregoing, and the Director's designee having considered the record and being otherwise fully advised, NOW, THEREFORE:

A. <u>IT IS HEREBY ORDERED</u>, That:

- 1. Respondent Euro-Funding Corp.'s license to conduct the business of a consumer loan company is revoked;
- 2. Respondents Euro-Funding Corp. and Deannah Delfin provide to the Director a completed Consolidated Annual Report, including all required supporting documentation, for the year ended December 31, 2004;
- 3. Respondents Euro-Funding Corp. and Deannah Delfin jointly and severally pay the delinquent Annual Assessments due for the years ended December 31, 2004 as calculated in accordance with the instructions for the Annual Assessment Worksheets for the same year, less any amounts previously paid by Respondent Euro-Funding Corp.'s bonding company;
- 4. Respondents Euro-Funding Corp. and Deannah Delfin jointly and severally pay a fine of \$3,750;

- 5. Respondents Euro-Funding Corp. and Deannah Delfin jointly and severally pay a late penalty of \$1,500;
- 6. Respondents Euro-Funding Corp. and Deannah Delfin jointly and severally pay an investigation fee of \$1,193.87 calculated at \$69.01 per hour for the seventeen and three tenths (17.3) staff hours devoted to the investigation up to the date of the Statement of Charges; and
- 7. Respondents maintain records in compliance with the Act and provide the Department with the location of the books, records and other information relating to Respondent Euro-Funding Corp.'s consumer loan business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.
- B. Reconsideration. Pursuant to RCW 34.05.470, Respondents have the right to file a Petition for Reconsideration stating the specific grounds upon which relief is requested. The Petition must be filed in the Office of the Director of the Department of Financial Institutions by courier at 150 Israel Road SW, Tumwater, Washington 98501, or by U.S. Mail at P.O. Box 41200, Olympia, Washington 98504-1200, within ten (10) days of service of the Final Order upon Respondents. The Petition for Reconsideration shall not stay the effectiveness of this order nor is a Petition for Reconsideration a prerequisite for seeking judicial review in this matter.

A timely Petition for Reconsideration is deemed denied if, within twenty (20) days from the date the petition is filed, the agency does not (a) dispose of the petition or (b) serve the parties with a written notice specifying the date by which it will act on a petition.

C. <u>Stay of Order</u>. The Director's designee has determined not to consider a Petition to Stay the effectiveness of this order. Any such requests should be made in connection with a Petition for Judicial Review made under chapter 34.05 RCW and RCW 34.05.550.

- D. <u>Judicial Review</u>. Respondents have the right to petition the superior court for judicial review of this agency action under the provisions of chapter 34.05 RCW. For the requirements for filing a Petition for Judicial Review, see RCW 34.05.510 and sections following.
- E. <u>Non-compliance with Order</u>. If you do not comply with the terms of this order, the Department may seek its enforcement by the Office of Attorney General to include the collection of the fines and fees imposed herein.
- F. <u>Service</u>. For purposes of filing a Petition for Reconsideration or a Petition for Judicial Review, service is effective upon deposit of this order in the U.S. mail, declaration of service attached hereto.

DATED this day of day, 2009

STATE OF WASHINGTON
DEPARTMENT OF FINANCIAL INSTITUTIONS

DEBORAH BORTNER

DIRECTOR

DIVISION OF CONSUMER SERVICES

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING Whether there has been a violation of the Consumer Loan Act of Washington by:

EURO-FUNDING CORP., and DEANNAH DELFIN, PRESIDENT AND OWNER.

Respondents.

NO. C-05-144-09-SC01

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO REVOKE LICENSE, COLLECT LATE PENALTY, IMPOSE FINE, AND COLLECT INVESTIGATION FEE

INTRODUCTION

Pursuant to RCW 31.04.093, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 31.04 RCW, the Consumer Loan Act (Act)¹. After having conducted an investigation pursuant to RCW 31.04.145, and based upon the facts available as of the date of this Statement of Charges, the Director, through his designee, Division of Consumer Services Director Deborah Bortner, institutes this proceeding and finds as follows:

I. FACTUAL ALLEGATIONS

1.1 Respondents.

- A. Euro-Funding Corp. (Euro-Funding) was licensed by the Department of Financial Institutions of the State of Washington (Department) to engage in the business of making secured or unsecured loans of money, credit, or things in action at interest rates authorized by the Act on February 13, 2001, and has continued to be licensed to date. Respondent Euro-Funding is licensed to engage in the business of a consumer loan company at one (1) location.
- B. **Deannah Delfin (Delfin)** is and was President and 100% owner of Respondent Euro-Funding during all times pertinent to this Statement of Charges.

STATEMENT OF CHARGES C-05-144-09-SC01 EURO FUNDING CORP. and DEANNAH DELFIN DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
150 Israel Rd SW
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8703

¹ RCW 31.04 The Act, effective in 1992, was amended in 2001, 2002, 2006, 2008, and 2009. All violations referenced in this Statement of Charges refer to the Act as effective in 2002.

24

25

- 1.2 Failure to Maintain Bond. On September 22, 2004, the Hartford Fire Insurance Company issued a Notice of Cancellation indicating that Respondent's surety bond would be cancelled effective October 22, 2004. To date, Respondents have failed to provide the required surety bond or an approved alternative.
- 1.3 Failure to Respond to Directives. On April 19, 2005, the Department served a directive on Respondents by First-Class mail and Federal Express overnight delivery. On April 20, 2005, the directive sent via Federal Express overnight delivery was delivered. The directive sent via First-Class mail was not returned to the Department by the United States Postal Service. These directives required Respondents to provide past due Annual Reports and any Annual Assessments owed. To date, the Department has not received a response to these directives.
- 1.4 Failure to File Annual Reports and Pay Annual Assessments. Since March 1, 2005, Respondent Euro-Funding has not filed the required Annual Report or paid any Annual Assessment that may be due.
- 1.5 On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

- 2.1 Requirement to Maintain Surety Bond. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.04.045(3) and WAC 208-620-030 for failing to file and maintain a surety bond or approved alternative with the Department.
- **Requirement to Respond to Directive.** Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.04.145 for failing to comply with a directive issued by the Department.
- 2.3 Requirement to File Annual Report. Based on the Factual Allegations set forth in Section I above, Respondents are in apparent violation of RCW 31.04.155 and WAC 208-620-220 for failing to file required Annual Reports.

10

9

11

12 13

14

15

16

17 18

19

2021

22

23

24

25

III. AUTHORITY TO IMPOSE SANCTIONS

- 3.1 Authority to Revoke License. Pursuant to RCW 31.04.093(3), the Director may revoke a license if a licensee fails to pay any fee due the state of Washington, or fails to comply with any specific order or demand of the Director lawfully made and directed to the licensee in accordance with the Act, or violates any provision of the Act or any rule adopted under the Act either knowingly or without exercise of due care.
- 3.2 Authority to Collect Annual Assessments and Late Fees. Pursuant to RCW 31.04.085 and WAC 208 620-220(1) each licensee must pay to the Director an annual assessment as determined in rule by the Director by March 1st of the following year. Pursuant to WAC 208-620-220(2) a licensee that fails to submit the required annual report by the March 1st due date is subject to a penalty of fifty dollars for each day of delay.
- 3.3 Authority to Impose Fine. Pursuant to RCW 31.04.093(4), the Director may impose fines of up to one hundred dollars per day on a licensee, its employee or loan originator, or other person subject to the Act for any violations of the Act, or failure to comply with any order or subpoena issued by the director under this chapter.
- Authority to Collect Investigation Fee. Pursuant to RCW 31.04.145(3) and WAC 208-620-190(2), upon completion of any investigation of the books and records of a licensee or other person subject to the Act, the Department will furnish to the licensee or other person subject to the Act a billing to cover the cost of the investigation. The investigation charge will be calculated at the rate of sixty eight dollars and eighty one cents (\$66.81) per hour that each staff person devoted to the investigation.
- 3.5 Authority to Issue Orders Directing Action: Pursuant to RCW 31.04.093(5)(b), the Director may issue an order directing a licensee to take such affirmative action as is necessary to comply with the Act.

IV. NOTICE OF INTENTION TO ENTER ORDER

Respondents' violations of the provisions of chapter 31.04 RCW and chapter 208-620 WAC, as set forth in the above Factual Allegations, Grounds for Entry of Order, and Authority to Impose Sanctions, constitute a basis for the entry of an Order under RCW 31.04.093. Therefore, it is the Director's intention to ORDER that:

4.1 Respondent Euro-Funding's license to conduct the business of a consumer loan company be revoked;

1		Respondents Euro-Funding and Deannah Delfin provide to the Director a completed Consolidated Annual Report (blank form and instructions attached hereto), including all required supporting documentation, for
2 the year ended December 31, 2004;	· · · · · · · · · · · · · · · · · · ·	
3	Assessments due for the years ended December 31, 2004	Respondents Euro-Funding and Deannah Deflin jointly and severally pay the delinquent Annual Assessments due for the years ended December 31, 2004 as calculated in accordance with the instructions
for the Annual Assessment Worksheets for the same year, less a Respondent's bonding company;	for the Annual Assessment Worksheets for the same year, less any amounts previously paid by Respondent's bonding company;	
6	4.4	Respondents Euro-Funding and Deannah Delfin jointly and severally pay a fine which as of the date of this Statement of Charges totals \$3,750;
7	4.5	Respondents Euro-Funding and Deannah Delfin jointly and severally pay a late penalty of \$1,500, calculated at \$50 per day limited to thirty days;
9	4.6	Respondents Euro-Funding and Deannah Delfin jointly and severally pay an investigation fee in the amount of \$1,193.87 calculated at \$69.01 per hour for the seventeen and three tenths (17.3) staff hours devoted to the investigation up to the date of this Statement of Charges;
10 11 12	4.7	Respondents maintain records in compliance with the Act and provide the Department with the location of the books, records and other information relating to Respondent Euro-Funding's consumer loan business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.
13		in compliance with the Act.
14		
15		
16		
17		
8		
9		
20		
21		
23		
24		
25		

V. AUTHORITY AND PROCEDURE 1 This Statement of Charges and Notice of Intention to Enter an Order to Revoke License, Collect Late 2 Penalty, Impose Fine, and Collect Investigation Fee (Statement of Charges) is entered pursuant to the provisions 3 of RCW 31.04.093, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). 4 Respondents may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO 5 DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges. 6 7 8 Director 9 Division of Consumer Services Department of Financial Institutions 10 Presented by: 11 12 13 Financial Legal Examiner 14 Approved by: 15 16 17 Inforcement Chief 18

19

20

21

22

23

24

25