STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

In The Matter Of:

PAMELA HAYES, ESCROW CLOSER

Respondent

No. C-02-193-O01 (No. 2001-134-O01)¹

CONSENT ORDER

COMES NOW Mark Thomson, Director, Division of Consumer Services, and Pamela Hayes, escrow closer (Respondent), and finding that the issues raised in the captioned matter may be economically and efficiently settled, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 18.44 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions (Department), Division of Consumer Services, and Respondent have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-02-192-C01 (No. 2001-134-C01) entered June 7, 2002 (copy attached hereto). Pursuant to chapter 18.44 RCW, the Escrow Agent Registration Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondent, hereby agrees to the Department's entry of this Consent Order, and further agrees that the issues raised in the above captioned matter may be economically and efficiently settled by entry of this Consent Order.

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¹ The Department has recently implemented a new tracking system to track cases. This number is the number assigned to this case when the Department first opened it.

Based upon the foregoing:

A. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.

- B. It is AGREED that Respondent has been informed of her right to a hearing before an administrative law judge, and that she has waived her right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein.
- C. It is AGREED that Respondent will be prohibited from participation in the conduct of the affairs of any licensed escrow agent, in any manner, for a period of 10 years from the date of entry of this order.
- D. It is AGREED that Respondent will refrain from applying for any license from the Department for a period of 10 years from the date of entry of this order.
- E. It is AGREED that the undersigned have represented and warranted that they have the full power and right to execute this Consent Order on behalf of the parties represented.
- F. It is AGREED that the failure of Respondent to abide by the terms of this Consent Order will result in withdrawal of this Consent Order, reinstatement of the charges against Respondent, and/or further legal action by the Director of the Department of Financial Institutions. In the event of such action, Respondent agrees to reimburse the Director of the Department of Financial Institutions for the costs he incurs in pursuing such action, including but not limited to, attorney fees.
- G. It is AGREED that the undersigned Respondent has voluntarily entered into this Consent Order, which is effective when signed by the Director of the Division of Consumer Services.

(360) 902-8703

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