STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS **SECURITIES DIVISION**

IN THE MATTER OF DETERMINING Whether there has been a violation of the Washington Franchise Investment Protection Order No.: S-19-2680-19-CO01

Act:

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CONSENT ORDER

360 Tour Designs & Marketing, LLC,

Respondent.

Pursuant to the Washington Franchise Investment Protection Act, RCW 19.100, the Securities Division and Respondent, 360 Tour Designs & Marketing, LLC ("360 Tour Designs"), do hereby enter into this Consent Order in settlement of the matters alleged herein. Respondent 360 Tour Designs neither admits nor denies the Findings of Fact or Conclusions of Law as stated below.

FINDINGS OF FACT

Respondents

1. 360 Tour Designs is a Pennsylvania entity formed on March 11, 2010 with its principal place of business in Mechanicsburg, Pennsylvania. 360 Tour Designs is in the business of providing photography and other real estate imagery services to real estate agents, home builders, and property managers. 360 Tour Designs specializes in the use of emerging technologies such as 3D imagery, immersive media, and drone photography.

Registration Status

2. Respondent 360 Tour Designs is not currently registered to sell franchises in the state of Washington and has not previously been so registered. There is no notification of exemption on file with the state of Washington. An affiliate, 360 Tour Designs Franchising, LLC, filed a franchise registration application with the Securities Division on May 10, 2019, which is currently pending.

CONSENT ORDER

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Nature of the Conduct

- 3. In 2017, 360 Tour Designs began advertising its offering of territories it labeled a franchise in some of its advertisements, a label it omitted in some others. 360 Tour Designs advertised on the websites Franchise Direct, www.franchiseclique.com, America's Best Franchises, Facebook, and www.photographyforrealestate.net. 360 Tour Designs' advertised until at least August 2018, and its advertisements reached nationwide. All advertisements promoted the opportunity for purchasers to start their own territory ownership under 360 Tour Designs' name.
- 4. 360 Tour Designs' advertising generated interest in two Washington residents, including one who purchased a 360 Tour Designs territory ("Franchisee A"). Franchisee A began corresponding with 360 Tour Designs in February 2018.
- 5. During their initial correspondence, 360 Tour Designs provided Franchisee A with a packet promoting the sale of its territories. 360 Tour Designs represented to Franchisee A that the average territory made sales of \$5,000.00 per month in the first year. 360 Tour Designs also represented that "several," or, alternatively, a "high percentage" of its territories, earned \$10,000.00 a month in the first eighteen months, and that \$15,000.00 a month in sales after the first eighteen months "has been regularly achieved" by its territories. 360 Tour Designs did not provide the financial performance information of territories that did not achieve these earnings to Franchisee A.
- 6. 360 Tour Designs provided an "independent contractor agreement" to Franchisee A. 360 Tour Designs did not provide a franchise disclosure document with the agreement. When Franchisee A questioned the structure of the agreement, because it was his understanding that it would be a franchise, 360 Tour Designs responded that "it almost exclusively runs as a franchise," but that it had to be careful with the wording because it was not one. Later, during contract negotiations, 360 Tour Designs reiterated that it had to be careful because "it was not a franchise yet." Franchisee A wanted to purchase a franchise, and 360 Tour

Designs' representation to Franchisee A that he was not a franchisee delayed his consent to the agreement.

360 Tour Designs did not provide a basis to Franchisee A for why the territory was not a franchise. 360 Tour Designs assured Franchisee A that he would own and build equity in the territory he purchased.

- 7. Before signing, Franchisee A requested to speak with other 360 Tour Designs territory owners.

 360 Tour Designs provided Franchisee A the contact information for only one territory owner, who owned multiple territories near the 360 Tour Designs' headquarters.
- 8. 360 Tour Designs charged Franchisee A an upfront fee, a secondary payment due a year from signing, and a monthly percentage of gross revenue. For this fee, 360 Tour Designs provides ongoing assistance and trained Franchisee A on topics such as photography and photo editing, its business system, and required equipment. 360 Tour Designs also licensed its trademarks to Franchisee A.
- 9. 360 Tour Designs and Franchisee A signed the agreement on August 15, 2018. Franchisee A started operating in his territory shortly after signing.

Based upon the above Findings of Fact, the following Conclusions of Law are made:

CONCLUSIONS OF LAW

- 1. The offer or sale of territories as described above constitutes the offer or sale of a franchise as defined in RCW 19.100.010(6), RCW 19.100.010(12), and RCW 19.100.010(17).
- 2. The offer or sale of said territories was in violation of RCW 19.100.020 because no registration for such offer or sale is on file with the Washington Securities Administrator.
- 3. The offer or sale of said territories was in violation of RCW 19.100.080 because 360 Tour Designs failed to provide the franchisee with a franchise disclosure document prior to the sale of the franchises.

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4. The offer or sale of said territories was in violation of RCW 19.100.170 because 360 Tour Designs failed to provide the franchisee with complete financial performance data and franchisee contact information.

CONSENT ORDER

Based upon the foregoing and finding it in the public interest:

IT IS AGREED AND ORDERED that Respondent 360 Tour Designs, its agents, and employees shall each cease and desist from offering or selling franchises in violation of RCW 19.100.020, the registration section of the Washington Franchise Investment Protection Act.

IT IS FURTHER AGREED AND ORDERED that Respondent 360 Tour Designs, its agents, and employees shall each cease and desist from any violation of RCW 19.100.080, the franchise disclosure document section of the Washington Franchise Investment Protection Act.

IT IS FURTHER AGREED AND ORDERED that Respondent 360 Tour Designs, its agents, and employees shall each cease and desist from any violation of RCW 19.100.170, the false or misleading statements or omissions section of the Washington Franchise Investment Protection Act.

IT IS FURTHER AGREED that the Respondent 360 Tour Designs shall be liable for and shall pay investigative costs of \$1,437.00 prior to the entry of this Consent Order.

IT IS FURTHER AGREED that the Securities Division has jurisdiction to enter this Consent Order.

IT IS FURTHER AGREED that Respondent 360 Tour Designs enters into this Consent Order freely and voluntarily and with a full understanding of its terms and significance.

IT IS FURTHER AGREED that in consideration of the foregoing, Respondent 360 Tour Designs waives its right to a hearing and to judicial review of this matter.

Signed this9th day ofAugust_	, 2019
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Signed by:	Approved as to form by:
360 Tour Designs & Marketing, LLC	
By/s/	/s/
Greg Drake Member	Stephanie Grobler, Attorney for Responder PA Attorney ID No. 93512
SIGNED and ENTERED this 21st	day of, 2019
	Million & seats
	William M. Beatty
	Securities Administrator
Approved by:	Presented by:
An Elm	A A
Suzanne Sarason	Patrick Stickney
Chief of Enforcement	Financial Legal Examiner
Reviewed by:	
Jack McClellan Financial Legal Examiner Supervisor	

CONSENT ORDER