# STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS SECURITIES DIVISION

IN THE MATTER OF DETERMINING Whether there has been a violation

of the Franchise Investment Protection Act of Washington by:

Renue Systems Development Corp., Inc., formerly known as (f/k/a) National Appeal Development Corp., Inc.,

Respondent.

Order Number S-11-0789-11-CO01

CONSENT ORDER

Pursuant to the Franchise Investment Protection Act of Washington, RCW 19.100, the Securities Division of the Department of Financial Institutions ("Securities Division") and Respondent, Renue Systems Development Corp., Inc., formerly known as National Appeal Development Corp., Inc., do hereby enter into this CONSENT ORDER in settlement of the matters alleged herein. Respondent, Renue Systems Development Corp., Inc. neither admits nor denies the Findings of Fact and Conclusions of Law stated below.

## FINDINGS OF FACT

### I. Respondent

Respondent Renue Systems Development Corp., Inc., formerly known as National Appeal Development Corp., Inc., is an Illinois corporation whose principal place of business is in Addison, Illinois. Respondent is in the commercial carpet and upholstery cleaning, restoration, and maintenance business.

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## II. Nature of the Offering

In approximately November 2009, Respondent Renue Systems Development Corp., Inc., formerly known as National Appeal Development Corp., offered and sold a National Appeal franchise in the state of Washington to one of its existing franchisees in California, Investor A. Respondent granted Investor A a license to use the National Appeal names and marks and to offer the National Appeal carpet and upholstery cleaning, restoration and maintenance services in the state of Washington. Investor A paid the Respondent a franchise fee of \$20,000, of which \$15,000 was financed by National Appeal. Investor A was obligated to pay Respondent an ongoing monthly royalty fee of 10% of his gross sales. Respondent provided Investor A with ongoing marketing and training assistance and advisory services.

In approximately May 2011, a Virginia resident, Investor B, responded to an online advertisement for a Renue Systems Development Corp., Inc. franchise and contacted the company. Investor B had a number of telephone conversations with Respondent's representatives about the purchase of a franchise. Respondent Renue Systems Development Corp., Inc. provided Investor B with the company's 2010 franchise disclosure document. Respondent Renue Systems Development Corp., Inc. offered Investor B a franchise in Washington, contingent, in part, on the Respondent registering its offer of franchises in Washington. The terms of the offer included an initial fee of \$39,500 and a 10% royalty/commission on revenue. Respondent Renue Systems Development Corp. offered to provide Investor B with a license to use its names and marks, an initial training program, equipment, supplies, and ongoing advisory services.

## III. Failure To Deliver Offering Circular

In connection with the offer and sale of the National Appeal franchise for Washington, Respondent Renue Systems Development Corp., Inc., formerly known as National Appeal Development Corp. did not

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provide Investor A with a disclosure document or offering circular as required by RCW 19.100.080 that contained the information about the franchise required by RCW 19.100.040.

## IV. Registration Status

Respondent Renue Systems Development Corp., Inc., formerly known as National Appeal Development Corp., is not currently registered to offer or sell franchises in the state of Washington and has not previously been so registered.

Based upon the above Findings of Fact, the following Conclusions of Law are made:

### **CONCLUSIONS OF LAW**

I.

The offer and/or sale of the franchises described above constitute the offer and/or sale of a franchise as defined in RCW 19.100.010(16) and RCW 19.100.010(4).

II.

The offer and/or sale of said franchises were in violation of RCW 19.100.020 because no registration for such offer and/or sale is on file with the Securities Administrator.

III.

The offer and/or sale of said franchises was made in violation of RCW 19.100.080 because Respondent did not provide Investor A with a disclosure document or offering circular required under RCW 19.100.040 prior to the sale of the franchise.

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#### **CONSENT ORDER**

Based upon the foregoing:

IT IS AGREED AND ORDERED that Respondent Renue Systems Development Corp., Inc. and its agents and employees each shall cease and desist from offering or selling franchises in violation of RCW 19.100.020, the registration section of the Franchise Investment Protection Act.

IT IS FURTHER AGREED AND ORDERED that Respondent Renue Systems Development Corp., Inc. and its agents and employees each shall cease and desist from violating RCW 19.100.080, the delivery of offering circular section of the Franchise Investment Protection Act.

IT IS FURTHER AGREED that Respondent shall reimburse the Securities Division \$1,200, payable prior to the entry of this Consent Order, for its costs of investigation of this matter.

IT IS FURTHER AGREED that Respondent Renue Systems Development Corp., Inc. enters into this Consent Order freely and voluntarily and with a full understanding of its terms and significance.

IT IS FURTHER AGREED that the Securities Division has jurisdiction to enter this Order.

Development Corp., Inc. waives its rights to a hearing in this matter and judicial review of this order.

IT IS FURTHER AGREED that in consideration of the foregoing, Respondent Renue Systems

SIGNED this	28th	day of	<u>September</u>	2011
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Respondent Renue Sys	stems Dev	elopment Co	rp., Inc., by	
/s/_				
Signature of Signer, T	itle			

Print Name and Title\_\_\_\_\_David J. Grossman, President\_

CONSENT ORDER DEPARTMENT OF FINANCIAL INSTITUTIONS

**Securities Division** PO Box 9033 Olympia, WA 98507-9033 360-902-8760

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