# STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS **SECURITIES DIVISION**

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IN THE MATTER OF DETERMINING

of the Securities Act of Washington by:

WELLS FARGO INVESTMENTS, LLC;

WELLS FARGO SECURITIES, LLC (AS

SUCCESSOR TO WELLS FARGO BROKERAGE SERVICES, LLC);

WELLS FARGO INSTITUTIONAL

whether there has been a violation

SECURITIES,

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CONSENT ORDER

Order Number S-08-141-09-CO02

CONSENT ORDER

AS TO WELLS FARGO SECURITIES, LLC (AS SUCCESSOR TO WELLS FARGO BROKERAGE SERVICES, LLC) AND WELLS FARGO INSTITUTIONAL SECURITIES, LLC

Respondents.

### INTRODUCTION

WHEREAS, Wells Fargo Securities, LLC ("WFS"), successor to Wells Fargo Brokerage Services, LLC ("WFBS"), and Wells Fargo Institutional Securities, LLC ("WFIS") are broker-dealers registered in the state of Washington; and

WHEREAS, WFBS's and WFIS's activities regarding the marketing of auction rate securities have been the subject of coordinated investigations conducted by a multi-state task-force; and

WHEREAS, the Securities Administrator of the Securities Division of the State of Washington Department of Financial Institutions issued a Statement of Charges and Notice of Intent to Enter Order to Cease and Desist, Offer Restitution, Impose Fines, Recover Costs, and Suspend Registrations ("Statement of Charges") against Respondents Wells Fargo Investments, LLC ("WFI"), WFBS, and WFIS on November 20, 2008; and

WHEREAS, WFS (as successor to WFBS) and WFIS and the State of Washington have reached an agreement to resolve the pending Statement of Charges; and

DEPARTMENT OF FINANCIAL INSTITUTIONS Securities Division PO Box 9033 Olympia, WA 98507-9033 360-902-8760

WHEREAS, WFS (as successor to WFBS) and WFIS have voluntarily agreed to purchase ARS from certain customers, as described in Section IV below, and to use best efforts to provide liquidity solutions for certain other customers with more than \$10 million in investable assets; and

WHEREAS, WFS (as successor to WFBS) and WFIS agree to be jointly and severally liable, along with WFI, for the payment of investigative costs of \$219,116; and

WHEREAS, WFS (as successor to WFBS) and WFIS agree to waive permanently any right to a hearing and appeal under RCW 21.20.440 and RCW 34.05, with respect to this Consent Order (the "Order"); and

WHEREAS, WFS (as successor to WFBS) and WFIS admit the jurisdiction of the Securities Division of the State of Washington Department of Financial Institutions and consent to the entry of this Order by the Securities Division of the State of Washington Department of Financial Institutions.

WHEREAS, WFS (as successor to WFBS) and WFIS neither admit nor deny the Findings of Fact and Conclusions of Law contained in this Order.

NOW, THEREFORE, the Securities Division of the Department of Financial Institutions of the State of Washington hereby enters this Order.

I.

#### FINDINGS OF FACT

### Respondents

1. WFIS is a broker-dealer registered in the State of Washington. From August 14, 1991 to November 6, 2009, WFBS was a registered broker-dealer in the State of Washington. In November 2009, WFBS merged with and was succeeded by Wells Fargo Securities, LLC. WFBS and WFIS service primarily institutional clients.

## Background

- 2. Auction Rate Securities ("ARS") are long-term bonds issued by municipalities, corporations, and student loan companies, or perpetual equity instruments issued by closed end mutual funds, with variable interest rates that reset through a bidding process known as a Dutch auction.
- 3. In a successful Dutch auction, ARS are auctioned at par and bids with successively higher rates are accepted by the auction agent for the issuer until all of the available securities are sold. All ARS are then purchased or sold at the lowest interest rate bid that will result in all ARS placed up for auction being sold. If there are not enough buy orders to purchase all the securities being sold at auction, a failed auction occurs. In the event of an auction failure, the issuer of the ARS pays a default interest rate until the next successful auction. Broker-dealers that acted as dealers for the auctions sometimes placed "support bids" on their own behalf in order to prevent auction failures.
- 4. Beginning on or about February 13, 2008, there were not enough purchasers for ARS at many auctions. The broker-dealers that had previously supported the auctions for these securities ceased their practice of bidding to prevent auction failures. As a result, the ARS market experienced widespread failed auctions. ARS purchasers who wished to sell their ARS were forced to continue holding their positions.

# Marketing of ARS by WFBS and WFIS

5. WFBS and WFIS marketed ARS to customers, including corporations, banks, foundations, money managers, other businesses, and some high net worth individuals. Some WFBS and WFIS registered agents recommended ARS as short-term investments to certain customers who needed short-term access to funds invested in ARS, even though ARS had long-term maturity dates, or in the case of auction rate preferred shares, no maturity dates.

- 6. At the time of the auction failures, on or about February 29, 2008, 306 WFBS and WFIS customers nationwide were holding approximately \$989 million in ARS. This included 26 Washington customers that held approximately \$52.5 million in ARS.
- 7. Because of the auction failures described above, certain WFBS and WFIS customers who were holding ARS on February 14, 2008 have been unable to sell their ARS at auction.

## Failure to Supervise Agents Who Marketed ARS

8. Although WFBS and WFIS provided informational materials and training to their registered agents and had training and marketing materials on ARS available for registered agents on their internal website, each failed to provide an adequate system of supervision for its salespersons in connection with the offer and sale of ARS. WFBS and WFIS developed a product fact sheet on ARS for their registered agents to use with customers which contained information on what would happen if there was insufficient demand at auction. WFBS and WFIS, however, did not require training prior to allowing registered agents to offer ARS to their customers and did not require registered agents to provide the fact sheet to customers. Neither WFBS nor WFIS established specific written supervisory procedures for the review of ARS transactions, nor did either train supervisory personnel on how to review ARS transactions.

Based upon the above Findings of Fact, the following Conclusions of Law are made:

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#### CONCLUSIONS OF LAW

1. The Securities Division of the Department of Financial Institutions has jurisdiction over this matter pursuant to the Securities Act of Washington, RCW 21.20.

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- 2. For the reasons alleged in the Findings of Fact, WFBS and WFIS failed to supervise reasonably their registered agents by failing to provide adequate training on ARS. Such conduct in relation to ARS violates RCW 21.20.110(1)(j).
- 3. The Securities Division of the Department of Financial Institutions finds the following relief appropriate and in the public interest.

III.

#### **CONSENT ORDER**

Based upon the foregoing:

### IT IS AGREED AND ORDERED that

- 1. This Order concludes the investigation by the Securities Division of the State of Washington Department of Financial Institutions and any other action that the Securities Division of the State of Washington Department of Financial Institutions could commence under applicable Washington State law on behalf of Washington State as it relates to WFBS's and WFIS's marketing of ARS to customers.
- 2. This Order is entered into solely for the purpose of resolving the above referenced Statement of Charges and is not intended to be used for any other purpose.
- 3. WFS (as successor to WFBS) and WFIS shall cease and desist from violating the Securities Act of Washington and shall comply with the Securities Act of Washington.
- 4. WFS (as successor to WFBS) and WFIS shall be jointly and severally liable along with WFI to pay the sum of \$219,116 to the State of Washington within ten days after the entry of this Order, which amount constitutes the State of Washington's actual fees and expenses incurred in connection with the investigation into the marketing of ARS by WFI, WFBS, and WFIS.

23 CONSENT ORDER

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**Additional Considerations** 

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- WFS (as successor to WFBS) and WFIS have voluntarily agreed to purchase ARS from 1. Eligible Investors as set forth in this Section IV, Paragraph 2 below.
- 2. "Eligible Investors," for the purposes of this Order as it relates to WFS (as successor to WFBS) and WFIS, shall mean the following:
  - a. Natural persons (including their IRA accounts, testamentary trust and estate accounts, custodian UGMA and UTMA accounts, and guardianship accounts) who purchased Eligible ARS;
  - b. Charities, endowments, or foundations with Internal Revenue Code Section 501(c)(3) status, or religious corporations or entities that purchased Eligible ARS; and
  - c. Trusts, corporate trusts, corporations, employee pension plan/ERISA and Taft Hartley Act plans, educational institutions, incorporated not for profit organizations, limited liability companies, limited partnerships, non public companies, partnerships, personal holding companies, unincorporated associations, governments or quasi government entities, which are beneficial owners of an account that purchased Eligible ARS, unless the value of the account exceeded \$10 million as of January 31, 2008 or the beneficial owner had disclosed to WFI, WFS (as successor to WFBS), WFBS or WFIS total investable assets in excess of \$10 million;
  - d. "Eligible Investors," for the purposes of this Order as it relates to WFS (as successor to WFBS) and WFIS, shall not include brokers, dealers, or banks acting as conduits for their customers. This provision shall not affect the rights of any beneficial owner of an account that otherwise would qualify as an Eligible Investor, as set forth in subparts a, b, or c of this Paragraph, above;

- e. "Eligible Investors," for the purposes of this Order as it relates to WFS (as successor to WFBS) and WFIS, shall not include any WFI, WFBS, or WFIS customers who have entered into a settlement agreement with WFI, WFBS (or WFS as its successor), or WFIS prior to November 18, 2009, or who has received a final arbitration award against WFI, WFBS (or WFS as its successor), or WFIS prior to November 18, 2009, with respect to their Eligible ARS holdings at WFI, WFBS (or WFS as its successor), or WFIS.
- f. "Eligible ARS," for purposes of this Order as it relates to WFS (as successor to WFBS) and WFIS, shall mean ARS that were purchased for customers by WFBS or WFIS on or before February 13, 2008, and that have failed at auction at least once since February 13, 2008. Notwithstanding the foregoing definition, Eligible ARS shall not include ARS that were purchased for customers by WFBS or WFIS or entities acquired by WFBS's or WFIS's parent companies in accounts owned, managed or advised by or through independent registered investment advisers.
- 3. WFS (as successor to WFBS) and WFIS have agreed to use their best efforts to provide liquidity solutions to their customers who have investible assets above \$10 million. WFS (as successor to WFBS) and WFIS shall endeavor to work with issuers and other interested parties, including regulatory and governmental entities, to expeditiously and on a best efforts basis provide liquidity solutions, such as facilitation of secondary market transactions and announced issuer redemptions of the Eligible ARS purchased through WFBS and WFIS. Though WFS (as successor to WFBS) and WFIS shall use their best efforts to offer opportunities to the institutional and other customers who are not Eligible Investors to liquidate Eligible ARS, WFS (as successor to WFBS) and WFIS are under no obligation to offer to purchase ARS from these customers.

- 4. In consideration for the settlement terms contained in this Order, the Securities Division of the State of Washington Department of Financial Institutions shall not seek penalties against WFS (as successor to WFBS) or WFIS, and shall terminate its investigation and enforcement action with respect to WFBS and WFIS regarding the marketing of ARS. However, if the Securities Division of the State of Washington Department of Financial Institutions determines that WFS (as successor to WFBS) and/or WFIS fail to adhere to their voluntary agreement as described in Paragraphs 1 through 3 of this Section IV, above, the Securities Division of the State of Washington Department of Financial Institutions may reinstate its Statement of Charges against WFS (as successor to WFBS) and/or WFIS related to the marketing of ARS by WFBS and/or WFIS.
- 5. If payment is not made by WFS (as successor to WFBS) or WFIS as required in this Order, the Securities Division of the State of Washington Department of Financial Institutions may send WFS (as successor to WFBS) and WFIS a written notice of default and, if within ten (10) days after receiving the written notice, WFS (as successor to WFBS) and WFIS does not cure the default, the Securities Division of the State of Washington Department of Financial Institutions may move to enforce the settlement agreement before any competent administrative body and/or court of law.
- 6. This Order is not intended to indicate that WFS (as successor to WFBS) or WFIS, or any of their affiliates or current or former employees shall be subject to any disqualifications contained in the federal securities law, the rules and regulations thereunder, the rules and regulations of self-regulatory organizations or various states' securities laws, including any disqualifications from relying upon the registration exemptions or safe harbor provisions. In addition, this Order is not intended to form the basis for any such disqualifications.

- 7. Except as expressly provided in this Order, for any person or entity not a party to this Order, this Order does not limit or create any private rights or remedies against WFS (as successor to WFBS) and WFIS, limit or create liability of WFS (as successor to WFBS) and WFIS, or limit or create defenses of WFS (as successor to WFBS) and WFIS to any claims.
- 8. This Order shall not disqualify WFS (as successor to WFBS) or WFIS or any of their affiliates or current or former employees from any business that they otherwise are qualified or licensed to perform under applicable state law and this Order is not intended to form the basis for any disqualification.
- 9. This Order and any dispute related thereto shall be construed and enforced in accordance with, and governed by, the laws of Washington State without regard to any choice of law principles.
- 10. WFS (as successor to WFBS) and WFIS, through their execution of this Order, voluntarily waive their right to a hearing on this matter and to judicial review of this Order under RCW 21.20.440 and RCW 34.05.
- 11. WFS (as successor to WFBS) and WFIS enter into this Order voluntarily and represent that no threats, offers, promises, or inducements of any kind have been made by the Securities Division of the State of Washington Department of Financial Institutions or any member, officer, employee, agent, or representative of the Securities Division of the State of Washington Department of Financial Institutions to induce WFS (as successor to WFBS) or WFIS to enter into this Order.
- 12. This Order shall be binding upon WFS (as successor to WFBS), WFIS, their affiliates, successors and assigns with respect to all conduct subject to the provisions above and all future obligations, responsibilities, undertakings, commitments, limitations, restrictions, events, and conditions.

1	13. Nothing contained in this Order shall be deemed to be an admission of any liability, fault or
2	wrongdoing. The Parties agree that this Order shall not be admissible in any hearing, action, or
3	proceeding except to prove the existence of this Order or to enforce the Order's terms.
4	SIGNED this $\frac{h}{b}$ day of $\frac{h}{h}$ , $\frac{h}{h}$ .
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6	Approved for entry by:
7	DAVID POWELL, California Bar Association # 129781 Attorney for Respondents WFIS and Wells Fargo Securities, LLC (successor to WFBS)
8	Attorney for Respondents W115 and Wells Largo Securities, EDE (successor to W1155)
9	Signed by:
10	WELLS FARGO SECURITIES, LLC (as successor to Wells Fargo Brokerage Services, LLC)
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12	By: Title: EXECUTIVE VICE PRESIDENT
13	Signed by:
14	WELLS FARGO INSTITUTIONAL SECURITIES, LLC
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SUZANNE SARASON Chief of Enforcement

Presented by:

Jack McClellan

**Enforcement Attorney**