

DOCUMENT REQUEST - COMPLIANCE REVIEWS – SERVICEMEMBERS CIVIL RELIEF ACT (SCRA)

Revised February 27, 2018

COMPLIANCE REVIEWS – SCRA		
PE	A	General
X		Provide a list of the names, titles, e-mail addresses and phone numbers of the officers and/or credit union personnel who are appropriate contacts for specific information about compliance matters involving SCRA
Document Request – General		
	X	Provide a list of members who have invoked their SCRA rights in the past 12 months whether approved or denied. Provide the following information: member number, loan number(s), and loan type.
	X	Provide a list of members who were granted reduced interest rates within the past 24 months. Provide the following information: member number, loan number, loan type.
X		Provide a copy of the policy and procedures concerning SCRA.